My oh my, what a year it has been!

The fun, the friendships, the learning...and the exhausting number of volunteer service hours of which we are so appreciative! And for some of you, the Girl Scout service year seems to have evolved as schools are getting out later and starting early. If there were endless dollars to spend on giving thanks to our volunteers, you would be at the top of the list for a car, a cruise or a date with George Clooney. Where’s Oprah when we need her giving heart and piggy bank!

Local Area Leadership Team volunteers coordinate local service for our Girl Scout troops, you coordinate volunteer gatherings of all kinds and you travel near and far to mentor, grow your knowledge, provide feedback and impart your wisdom on others. And on top of all that, many of you lead troops! You do so much for Girl Scouts that we could never truly repay you for your gift of delivering the Girl Scout Mission.

There is, however, something that we can offer you that doesn’t cost a thing. What’s that you ask? BETTER CUSTOMER SERVICE. Plain and simple, we will do better! We’ve heard you loud and clear, and we’ve already started making commitments to improve our service to you. Our CEO, Beth Casey, made a commitment to delegates at the 2015 Annual Meeting when she said, “We will do better.”

As you’ll read in this newsletter, GSBDC is moving to a nationally adopted member engagement system called Customer Engagement Initiative (CEI). It’s critical that we are efficient in attracting volunteers, caregivers, and girls to Girl Scouts. It’s just as critical we ensure they get a best-in-class experience once they’re here. The key purpose of CEI is to enhance the Volunteer Experience. But it has loads of other benefits. This business shift is holistic. It improves service at every stage of the customer experience. It impacts recruitment and marketing, converting and organizing troops, delivering the program, and renewal...and you’ll see it.

...continued on the next page
So, as we move through this process, here is our SERVICE commitment to you and all the other Girl Scouts, parents and volunteers who have invested their heart and time in the movement.

Customer – That’s you! When we call you, our valued volunteers, customers, please don’t be offended. We’re only suggesting that you, along with our Girl Scouts, are the reason that we exist! You’re the driving force behind the carefully calculated decisions we make. It’s our goal to provide you with the kind of service that makes you want to continue volunteering for years to come!

Endly – You know you’re a Girl Scout when you begin reciting the Girl Scout Law when you see the word friendly. A Girl Scout, regardless of position, is always friendly, helpful, considerate and caring.

Support – Go ahead and laugh, cry or even yell. We’ve all experienced it, so we know it’s true. We’re excited to say that our future in customer support looks so much better using new business systems. As we introduce our case management customer solutions system in the next six months, being transferred, waiting on calls and still not getting resolution to your matters will no longer happen! A customer care team will be dedicated to seeing “cases” through until the customer’s needs are met so that you are not transferred…and transferred…and accidentally hung-up on.

Innovative – Just because something has been done a certain way for a long time, it does not mean that it is right. We must be willing to question and redesign old habits and ways of work. New ideas can be intimidating and beyond our comfort zone; however, we have to be willing to take well thought-out and calculated risks.

Positive – A sense of unity and a strong team spirit – that’s where we need to be. The word council is inclusive to reflect staff, volunteers and members. As a staff, we are committed to developing a strong team spirit as well as maintaining the century old sense of unity that one feels when they become vested in the Girl Scout movement. The six images above reflect a positive way of work by which we should all work and volunteer.

Precise – Accurate, spot on service; that’s our goal! We can’t always guarantee that we’ll hit the bulls eye on service, but we can guarantee that if we don’t, we’ll be hard at work refocusing on a more accurate and precise service.

Timely – The customer service showcased in the photo above is the “what not to do” of the customer service industry. The Girl Scout call volume isn’t quite as demanding as the cable company, so we feel confident in saying that this should never happen to you on our time! But, with so many staff working beyond the brick and mortar of a building, there is a good chance that when you call you may reach a voicemail. We honor the commitment to return your call within 24 hours of getting back into the office, even if it’s just to acknowledge that your message has been received and we are working on getting you what you need.

As always, feedback is a gift; the good, the bad…and even the ugly. Have you ever heard the phrase “soft on people, hard on ideas?” We encourage you to offer your feedback, with the mindfulness of the Girl Scout Promise and Law, by emailing howarewedoing@bdgsc.org.

Now, go enjoy a fun filled summer with your Girl Scouts, family and friends (and I hope that for some of you, that will include a trip to the Bechtel Summit Reserve for Girl Scout Jamboree). Thank you for your service!

Yours in Girl Scouting,

Jessica Richards, Chief Operating Officer
It’s that time of year again...

Time for re-appointment and renewals!

REMEmber: using cookie money to renew girls and adults in your troop is a GREAT way to keep girls and adult involved and spend your cookie money wisely.

This year we will continue to IMPROVE our reappointment system. In late April or early May at your local area meetings you should have received re-appointment/re-registration packet from you MSM or Troop Pathway advisor. If you did not, please contact your MSM immediately.

All volunteer reappointment requirements must be met by June 15, 2015 in order to be considered reappointed for the 2016 membership year. Those who have completed their requirements by June 15th will be entered into a drawing for a $25 shop gift certificate. We will award one per region.

• Visit our reappointment website to complete your requirements: www.bdgsc.org/reappointment
• Complete your joint Reflecting on the Troop Year/Financial Report form
• Submit a matching bank statement via email at appointme@bdgsc.org
• Troop Fall Product and Cookie Sale money owed to council and/or troop must be at a zero balance due.
• Links to the following items are available in the event they need updated:
  • Volunteer Application
  • Criminal Background Check
  • Volunteer Agreement
  • Volunteer Trainings

Please contact your Membership Services Manager if you have any questions about completing your requirements. Unsure of who your Membership Manager is? Visit: www.bdgsc.org/who-we-are/Council-Regional-Map.

If you have any questions about re-appointment, renewals or Super Troop you can contact Denise Davis, Director of Membership services at denise.davis@bdgsc.org OR call 304-481-1512.
GSUSA has announced that a price increase on core items will become effective on July 1. We are sharing this information so that you can plan for your future purchases and even take advantage of the current prices. The uniform increases do vary by age level. Price increases will include the following:

- Sashes: $.50-$1.50
- Vests: $2.25-3.50
- Tunics: $1.50-2.00
- Beanies: $1.00
- Brownie uniform shirts, skorts and Daisy skirts also increase
- Badges, bridges, insignia tabs, Council ID’s: $.50
- Numbers: .25
- Journey patch sets: $1.00

The increase of the price of these items will also cause an increase in starter kit prices. Please throw out any old starter kit fliers. We will be providing new ones. Starter kits will increase between $3.25-$5.75.

For any questions, please call Kim LaCount in The Shop at 304-553-7015 or 800-756-7616.

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**Back By Popular Demand!**

**Super Troop!**

In the 2015 membership year, OVER 100 troops reached super troop status. It is a great way to have additional cash to help with all your troops needs, and it’s simple to achieve! LET’S TOP THAT NUMBER FOR 2016!

Requirements:
- 50% of the troops May 1 membership – registered by June 15
- Volunteer re-appointment – must be completed for leader and co-leader – paperwork must be in by June 15 – Troop finance report with a copy of your current bank statement, Reflecting on your year, Leader and co-leader membership for 2015
- Fall product sale – must participate as a troop and payment and paperwork must be turned in on time
- Cookie sale program – 5% increase over 2015 initial order;

Reward:
- Cookie sale – 5 cents extra per box for entire sale

What a great opportunity for returning troops! Just think what your troop could do with 5 cents extra profit per box of cookies!
Helpful Training Tools for Spring and Summer

Do the volunteers in your local area need to renew their troop’s registrations for 2015-2016? Are they planning a troop trip for the summer? Do they need to know the troop leader reappointment process? Would they like to avoid searching all over the council website to find what you need? Our toolkits are for your local area volunteers! Click the links below to access all of our helpful toolkits.

Online Membership Registration Toolkit
Tripping Processes Toolkit
Volunteer Application and Registration Toolkit
Troop Leader Toolkit

Day Camps

Do girls in your Local Area want to go to day camp, but their parents work? No problem! Invite them to attend one of the day camps at the Girl Zone, our urban camp experience in Charleston, located next to the council headquarters building. We offer day camps that support the working parent. Parents can drop off their elementary school age daughter as early as 7:30 am and pick them up as late as 6 pm.

The following day camps have a few openings available:

Time Traveler (June 8-12, 2015): Leap around from time period to time period in this camp. One day you’ll be in Medieval Times, another day you’ll explore pioneer days, then the 70’s and finally you’ll imagine the future.

Red, White and Blue (June 29-July 3, 2015): Enjoy celebrating the 4th of July at this camp through crafts, games and special activities. Appreciate our holiday traditions and learn a little about local government and picnic on the State House grounds too.

Volunteers are needed for several weeks of the 9 sessions of camp offered. Day Camp fee waivers would be offered for one age eligible daughter based on the time volunteered. If accepted, volunteers would be able to stay in the Girl Zone, along with their daughter if they had to drive considerable distances. All volunteers must be currently registered members, plus have a volunteer application and approved background check on file with Black Diamond Council. For more information on these camps and others around the council, check out the 2015 Summer Camp Guide: http://www.bdgsc.org/GirlScouts/media/GirlScouts/Publications/Summer-Camp-Manual.pdf
Upcoming Events

Fall will be here before we know it and the program team has been busy preparing our newest Program Guide offerings. The flyers for all of our events will be available in June and the guide comes out in August. Here’s just a small a sneak peak at what’s coming up!

**Badge-a-Palooza**
*August 22, 2015*
Pet an alligator! Dissect an owl pellet! Watch an armadillo paint with his cute feet! Participate in dozens of crazy activities as we invade Oglebay Resort. Earn four badges as we spend the ENTIRE day swimming, paddle-boating, playing putt-putt golf, visiting the Schrader Center, the Glass Blowing Museum, and the Good Zoo. Ride the Trolley between all the stops to save your energy for the AMAZING Activities. This event is truly only something a Girl Scout could do as the Resort has never done this for anyone ever before! Only $25 and only 300 spots available. Don’t miss out! Register by August 4th. Badges not included.

**Whitewater Rafting Adventure**
*Sept 12, 2015*
Send summer out in style with a whitewater rafting experience at Adventure Sports Center International (ASCI). Test your timing, reflexes, and teamwork on the world’s only adjustable whitewater sports venue. With its class III rapids and a controlled environment, ASCI is perfect for both experienced rafters and sacredy cats alike!

Worried about the weather? Deep Creek, Maryland has an average temperature of 72 in mid-September and wet suits are available for rental.

Limited Spaces available so sign up soon! Cost is $40 per person, unless we get 49 girls and then there will be a $5 refund given per person.

**Dr. Who and the Adventure of the Tardis**
*Sept 11-13, 2015*
Dress up as your favorite alien or Dr. Who character and hop in your TARDIS for this Camp Rocky Ledges time-traveling adventure to other galaxies! Let your imagination loose for a weekend. Make your own sonic screwdriver to help solve mysteries and play Doctor Who games such as weeping angel freeze tag. Enjoy fish fingers and custard. Create your own version of a time machine, and discover who you might be in the future... perhaps a doctor or an explorer or an intrepid adventurer! Of course, there’ll be time for camp activities in the present too. Afterwards, you’ll receive your intergalactic patch.

Girls in grades 4th and up. Cost is $45 per girl.

**Ghosts and Graves**
*Moundsville—Sept 19, 2015*
Gone but not forgotten...The souls of the Moundsville State Penitentiary, one of America’s top ten most violent prisons, still haunt the halls. Test your bravery as we walk through the “Sugar Shack” where gambling and murder were the norm. Stroll through the “Alamo,” home to the most dangerous inmates. Feel what it was like to be locked up inside the “New Wall.” Even take a peek at “Old Sparky,” the elocution chair that ended the lives of multiple prisoners. End the tour with a walk through White Gate cemetery where the bodies of the unclaimed prisoners serve their “death sentence.”

As part of this event, we will also be visiting the Grave Creek Museum and Mound, the largest conical type burial mound in the United States!
Girls in grades 4th and up. Cost is $7 a girl and $9 an adult.
First, we want to express our gratitude for your tremendous dedication and loyalty to Girl Scouts. We ask a lot of you as a Volunteer and, each time, you rise to the occasion. We know that you’ve already been through a lot of change in your Girl Scout Volunteer role. We’re so grateful that you continue to partner with us to enhance the Girl Scout Leadership Experience. We could not continue evolving as a Movement without you– our volunteers– and your incredible adaptability.

We all agree that we need to make it easier to be a member of Girl Scouts. Currently it’s much too difficult to be a Volunteer– we ask our Volunteers to dedicate 200 hours each year! The Volunteer Toolkit will make it dramatically easier for our Volunteers to manage their troops, prepare for and lead meetings, and connect with other Volunteers. Volunteers will also be able to use the Toolkit to communicate a girl’s progress and experience to her parents, and ask for their involvement in activities and trips. We’re going to reduce the time demanded of our Volunteers by half.

These changes will allow Troop Leaders and other Volunteers to access training and resources in a way that fits their lives and busy schedules...and will allow you to provide the “personal touch” that makes being a part of Girl Scouts so special. You will have more time to develop Volunteers – so that they have everything they need to build girls who will change the world.

An enhanced Volunteer Experience will mean higher recruitment and retention rates, which will mean that we can serve more girls.

**Benefits to Volunteer Trainers**

- Volunteer Trainers have more time to provide personalized, “high touch” attention to Troop Leaders and other volunteers.
- Access to modern tools allows the provision of a state-of-the-art customer experience.
- Volunteer Trainers have the ability to deliver new content in real time (rather than having to wait for paper-based materials to be published).
- The Volunteer Toolkit provides the opportunity for Volunteer Trainers to build new, relevant adult learning skills.
- The Volunteer Toolkit enhances learning and development for Volunteers. Volunteer Trainers can disseminate across the Movement best practices that are shared through online volunteer communities.

**Benefits to Parents and Caretakers**

- Signing up a girl for Girl Scouts is faster and easier. Parents/Caretakers can sign up girls online.
- Parents/Caretakers are regularly informed of their girl’s status in the joining process.
- Girl Scouts regularly communicates with Parents/Caretakers throughout the year.
- The Parent Portal on the Volunteer Toolkit makes it easier for Parents/Caretakers to communicate with their girl’s Troop Leader, manage her schedule, and stay involved in her Girl Scouts experience.
- Parents/Caretakers can find the content they need on the website, can more easily search for events and forms, and can access across devices (smart phone, tablet, computer).

**Benefits to Girls**

- Girls experience higher-quality, relevant programming.

**Benefits to the Girl Scout Movement**

- An enhanced, less demanding Volunteer experience results in increased satisfaction and loyalty. This translates to more Volunteers recruited and retained.
- More Volunteers recruited and retained means that more girls are served.
- By giving Volunteers the information and resources they need, when and how they need it, we’re promoting the delivery of more consistent and higher-quality programming. This results in an enhanced and more relevant Girl Experience.

Look for more and exciting information to come as we learn more. Questions? Contact Shawn Kasten at (304) 345-7722 or shawn.kasten@bdgsc.org
Thin Mint Sprint 5k Run/Walk
Saturday – August 29, 2015
9:00 a.m.
New River Community & Technical College

The first-ever “Thin Mint Sprint” is coming to Lewisburg! Hosted by Girl Scouts of Black Diamond Council (GSBDC), this exciting 5k Run/Walk will be accompanied by a family-friendly Healthy Habits = Bright Futures community fair that will include fun, health-related and back-to-school exhibits, demonstrations and activities.

For the race, gather up teams of any size and don’t forget to wear your Girl Scout green, dress up like your favorite cookie or show off your favorite Girl Scout memorabilia. Awards will be given for the top male and female runners. Additional awards will include prizes for the largest team and for best Cookie Costume and best Girl Scout spirit!

The “Thin Mint Sprint” is a fundraiser for GSBDC. Each year the council provides over $20,000 in financial assistance to underserved and at-risk girls in our jurisdiction so they can participate in our quality programming. No girl is ever turned away due to her family’s inability to pay, and your registration fees will help make this possible for hundreds of girls across our jurisdiction.

The Healthy Habits = Bright Futures health fair is FREE to the public.

Registration information and additional details are coming soon at www.bdgsc.org. In the meantime, save the date of August 29th and plan to join us for this fun inaugural event!
Registrations and calls about the Jamboree keep pouring into Black Diamond Council, not only from our own members, but from all across the country. The price is amazing for what high adventure activity lovers will get to experience starting on Wednesday evening – Sunday morning, July 22-26th at the Summit Bechtel Family National Scout Reserve, located approximately 15 minutes north of Beckley, WV off of US Rt. 19. The opportunity is available for current Girl Scout Juniors, Cadettes, Seniors and Ambassadors.

The National Boy Scout Summit Group Staff has been working closely with the Girl Scout Jamboree Committee to make this experience one to remember. Girls and adults will be able to rock climb and rappel and explore tree tops by zip line, a challenge course or canopy tour. On the ground, they can mountain bike or enjoy archery sporting activities. The water sports lovers will like kayaking, stand up paddle boarding or the water challenge course. Girls will also have the opportunity to work on four badges in the Athlete, First Aid, Naturalist, and Outdoor categories for their grade level. The committee will also be inserting special Girl Scout ceremonies and activities. There is even more to enjoy at the Jamboree.

Participants can come as interested individuals, small groups or troops. Please remember that the final registration deadline is June 19th. The fee is $300 per girl and adult. If a girl really wants to go, but the fee is a challenge to for economically challenged families, let them know that partial scholarships are available. For more information, check out the information in the 2015 Summer Camp Guide (http://www.bdgsc.org/GirlScouts/media/GirlScouts/Publications/Summer-Camp-Manual.pdf) and/or contact kathy.storage@bdgsc.org.

Q: What’s provided to the participants?
A: Tents; Cots; BSA Program Activity Specialists; Adventure Equipment; Girl Scout Badge Work Support; Facilities, Health Services; Security; Weather monitoring; Communication System; Food, Surrogate Leadership for individually registered girls, etc.

Q: What’s needed by the participants?
A: Current Girl Scout Membership; Health exam (participants can use one within one year of the Jamboree start date—have to use a special form that is provided); Signed Risk Waivers; Photo Waiver; Water Test (this is done prior to attending the event and can be signed by any certified Lifeguard); Walking Ability (Start walking to build capacity—participants will walk an average of 3 miles per day); Snacks (These are optional and can be stored in leaders’ cars parked somewhere within walking distance of the tent area); Shelf-Stable Food (if you have special dietary needs; Sleeping Bag, Clothing; SWAPS to Trade; Spending Money (optional); Adults must also have an approved volunteer application and background check on file with the council they are a member of.

More information will be provided in a confirmation email and via the following participant webinar:
Jamboree at the Summit Participant Prep (Sessions that prepare the participant for the experience)
• June 25, 2015 at 6:30 pm https://attendee.gotowebinar.com/register/5464857927689835521
• June 30, 2015 at 6:30 pm https://attendee.gotowebinar.com/register/752527012902375681

Note: Interested parties need only to sign up for one of these webinars.
Our Annual Meeting at Lakeview Resort was a time of discussion and sisterhood for all. Thanks to those delegates who were able to attend! The time, talent and treasure that you give to Girl Scouting is greatly appreciated!

Our presentation was on the Customer Engagement Initiative that we are embarking on as a council – all of us, together. It has now become the Member Engagement Initiative. That felt more personal and a better reflection of our council.

Our Go Live date has been updated. We are now in the November/December 2015 Go Live timeframe instead of Spring, 2016. Many of the preparations for the work will need to be done by the end of July 2015.

The web platform portion of this project will be done even before that. Our current launch date for our new website is August 4, 2015.

Thanks for voting on our theme for the Member Engagement Initiative! You chose: Waves of Change; Oceans of Opportunity. Look for exciting visual representations of our theme as we go forward!

We are counting on you! For our new initiative to be most successful, we need volunteers to be involved. We need your feedback. We need to know what you think. Please consider becoming more involved than your role as a delegate!

Is there a piece of this that really interests you? Maybe it is the website; maybe it is the volunteer toolkit. Reach out and let me know that you want to be involved and help us move this council forward! My direct line is 304-553-7028. Or you can email me at beth.casey@bdgsc.org.

Beth Casey
CEO, Girl Scouts of Black Diamond
Travel

Travel is such an important component of the Girl Scout Leadership Experience because it allows girls to learn and grow in such a significant way in a short amount of time. Through this pathway, we are able to clearly see the effect of our Leadership Outcomes on both our girl and adult members. Perhaps even more importantly, travel is just plain fun! As our girl members get older, they continually cite travel as the reason they stay involved in the Girl Scout Movement.

While travel is so important, it is also a lot of work and can be quite daunting to a leader. As a local area event planner, you might be asked questions from leaders on how to go about planning a trip. The first step is to decide what type of trip you’d like to plan. Travel opportunities range from short meeting time trips to places like a local park or even going to Papa Johns to learn how to make pizza—all the way up to International Travel. If a leader has never taken her troop tripping before, she should start out small and work her way up from there.

As she plans her first trip, there are a few questions a leader should ask herself. First, is the trip Girl Led? Do the girls have an interest in tripping? Are they able to help plan the details from selecting the location to researching the activities? What is the maturity level of the girls and do they understand the behavior that will be expected on the trip? Next, has the leader considered safety? Does she have the proper adult/girl ratio, is someone CPR certified, do the activities meet with our safety requirements? Finally, it’s time to think about the logistics of it all. Where are they staying and how will they get there?

The staff at GSBDC has already done a lot of research on many different possible travel opportunities. Feel free to contact us anytime for help planning a trip. Also check out our easy-to-use travel toolkit, located here: http://www.bdgsc.org/GirlScouts/media/GirlScouts/Volunteer%20Resources/Video/Tripping-Processes-2015-update.swf?ext=.swf
Sponsorship Opportunities

GSBDC has multiple events with sponsorship opportunities on the horizon for this summer. If you are interested in helping with one in your local area, please contact Princess Young, Chief Development Officer, at princess.young@bdgsc.org to learn how you can help make a difference.

Upcoming Summer Events

July 22-26, 2015 – Bechtel Family National Scout Reserve, Fayette County, WV.
“Girl Scout Jamboree,” provides hundreds of girls the opportunity to spend three days and four nights enjoying TONS of high adventure activities! GSBDC is still securing sponsors and could use your help reaching out to local companies & organizations. Visit our website here to see sponsorship levels: http://www.bdgsc.org/events/Girl-Scout-Jamboree-at-the-Summit/Sponsorships

August 29, 2015 – Lewisburg, WV
“Thin Mint Sprint” 5k Run/Walk, accompanied by a “Healthy Habits = Bright Futures” back-to-school bash and health fair. GSBDC is working to secure sponsors, vendors and runners to participate in this unique, combination event. Visit our website here for additional information and details: http://www.bdgsc.org/events/Thin-Mint-Sprint

Alumnae Engagement Opportunities

Our council is on a mission to re-engage with our alumnae. The overall theme will be “Make new friends and reconnect with old ones.” Each event will include light faire, networking, story-sharing and opportunities to meet GSBDC staff members from your local area. GSBDC wants to hear their stories and best memories about Girl Scouting and also look forward to sharing information about current programming, research, outcomes and more.

Plans are to organize multiple Alumnae reunions and/or receptions throughout our council jurisdiction and we could REALLY use your help. If you are interested in hosting such an event, or helping plan one in your local area, please contact Princess Young, Chief Development Officer, at (800) 756-7616, or (304) 345-7722, or email princess.young@bdgsc.org.
The Community Engagement team is busy wrapping up the 2015 membership year and making advance plans for 2016. Over the summer they will be promoting local area day camps, setting up Lunch and Learns (cookies and milk breaks) at local businesses to spread the word about Girl Scouts and all of the volunteer opportunities that we will have open this fall, flyering schools to spread the word about Daisy Petal Power for incoming Kindergarten and First Graders, writing articles and sending press releases to gain more positive press for our council, giving community presentations, attending networking events, and setting up community booths at fairs and festivals. We can always use your help!

If you know of a local business who would allow one of our CEM’s to come in and serve cookies and milk to their staff while talking with them about GS Volunteer opportunities, please let us know! We would like to do at least one Lunch and Learn in each cluster, but are open to the idea of doing more than one if we have the chance.

**Have you heard about Daisy Petal Power?** We are currently promoting this program to incoming Kindergarten and First Graders. It is a great chance for those parents who are “sitting on the fence” about whether to sign their girls up for Girl Scouts to try the program for themselves. Girls will receive packets over the summer to complete with their caregiver to prepare for the upcoming Girl Scout year. Girls love to receive packages in the mail, so this program really gives them something to look forward to! They will have a chance in the fall to attend a party or event where they will be recognized for completing the program. Register by June 15, 2015 and receive a $2 discount. After June 15th, the investment in this program is $30 and includes membership for your girl during the 2015/2016 membership year. Each participant will receive four packets of Girl Scout programming including membership, Petal Power Party, and a Daisy Fun Patch. To receive packets by email instead of regular mail, the investment is $20, but you will need to have access to a printer. Help us spread the word so that girls in every community have the chance to participate in this fun program!

**Do you know of a fair or festival in your local area that is well attended?** Let your CEM know about it! We are currently working to secure booth space to recruit volunteers and girls at local events. And if you plan to set up a booth let us know that too! We can support your efforts by making sure you have the resources you need.

Many of our volunteers are also involved in other organizations that are in need of guest speakers. **Let us know of any openings with community groups** that you hear about so that your regional CEM can present to these groups about opportunities that are available in Girl Scouts.

**Need more positive press in your area about Girl Scouts?** Let your regional CEM know about all of the great things girls are doing in your area so they can relay it to the media. We can help with articles, press releases and helping to spread the word about your girl’s accomplishments!

Region 1 CEM- Roseann Teramana- roseann.teramana@bdgsc.org
Region 2 CEM- Shannan Davis- shannan.davis@bdgsc.org
Region 3 CEM- Debby Kemmerling- debby.kemmerling@bdgsc.org
Region 4 CEM- Sandi Greenhowe- sandi.greenhowe@bdgsc.org