

girl scouts



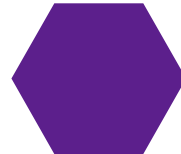
Digital Cookie Troop Cookie Manager Training



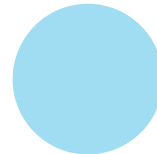
Training Agenda



Brief Digital Cookie
Overview



Troop Cookie Volunteer
Experience



Customer Experience



Girl Scout / Caregiver
Experience



Digital Cookie Help Center

Agenda

1. What is Digital Cookie?
2. Who Uses Digital Cookie?
3. Troop Cookie Volunteer Experience
4. Customer Experience
5. Girl Scout/Caregiver Experience
6. Digital Cookie Help Center



What is Digital Cookie?

What is Digital Cookie?

Digital Cookie

Unified Online Selling Platform

Packed with fun, easy-to-use tools, Digital Cookie® delivers more ways to participate, more ways to sell, more ways to buy, and more ways to learn! And in addition, studies show Girl Scouts who use Digital Cookie in combination with traditional sales often sell more cookies and reach their goals faster.





Who Uses Digital Cookie?

Who Uses Digital Cookie?

Girl Scouts use Digital Cookie to supercharge their cookie business!

Girl Scouts create their own sites and share their link with customers through email, text, or social media.

Girl Scouts take orders and track purchases (**Customers** purchase cookies).

Girl Scouts and caregivers can manage their online sales, inventory, and financials using Digital Cookie.

Troop Cookie Managers use it to set up and manage sales for their troop's online sales site, including taking payments at a cookie booth on the mobile app.

Troop Cookie Managers support Girl Scouts and families with visibility to their online progress.



Troop Cookie Volunteer Experience

Getting Started

Receive Email

**::INSERT VOLUNTEER
ACCESS DATE::**

Sender: “Girl Scout Cookies”
email@email.girlscouts.org

Subject: Cookie season is almost here! Help your troop reach their goals with Digital Cookie.

Registration Tips

- Make sure myGS account is updated with the correct email.
- Add the sender’s email to your contacts list.
- Check promotions, junk, and spam folders for email.
- Tip Sheet: [No Registration Email](#)

Click “Register Now” From Email

Create Password and Login

All users must register through their Digital Cookie registration email every year.

REGISTER NOW

Volunteer Terms and Conditions

Read and Accept T&Cs

If you have a Girl Scout in your household and access for parents/caregivers has opened, you will need watch a safety video with your Girl Scout, accept the parent T&Cs and read and accept the Girl Scout Safety Pledge with your Girl Scout.

Troop Dashboard

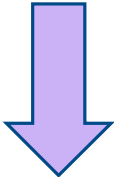
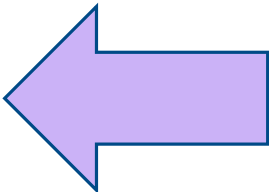



Troop Dashboard




[Shop](#) [My Account](#) [Log Out](#)
You are viewing as:
[Troop 2011 of Service Unit 187](#) 

[Dashboard](#) [My Troop](#) [Cheers](#) [Site Setup](#) [Customers](#) [Troop Orders](#) [Booth Pickup](#) [My Cookies](#) [Orders Search](#)





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Parent of Therese B. (unregistered) Troop 2011

Troop 2011 of Service Unit 187

NEW

Our Troop Cookie Site

Our Troop Cookie Site

Set up your troop's cookie site to start collecting orders online and payments on the mobile app.

SET UP YOUR SITE

Our Troop Cookie Site



- Set up troop cookie site
- Copy or share troop site link or view and print QR Code

Pending Orders

Pending Orders

TROOP SITE GIRL SCOUTS

1 Pending Approval

0 Pending Fulfillment

VIEW ORDERS

Pending Orders

TROOP SITE GIRL SCOUTS

0 Pending Approval

3 Pending Delivery

SEE DETAILS

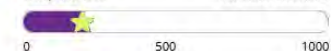
At a glance, see if:

- The troop site has any pending orders to approve or deliver.
- Girl Scouts in their troop have any pending orders to approve or deliver.
- Quick access button to view orders.

Troop Site Sales

Troop Site Sales

Troop Site Goal 192 sold / 1000 Goal



- View the troop site's progress towards their goal.

Cheers

Cheers

Your Girl Scouts are working hard this cookie season. Send your troop members some words of encouragement!

SEND A CHEER

Quick access button to send a Cheer to a Girl Scout in their troop.

Troop Online Sales and Marketing



Monitor their troop's sales and Girl Scouts' Digital Cookie progress.

Reports

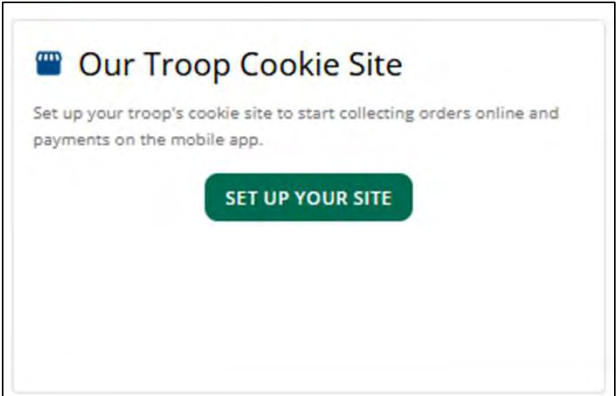
All Order Data	For each girl see full order details including varieties, delivery type, etc.	GET REPORT
Troop Booth Sales Report	Track, filter and reconcile booth-specific sales, including cash and pickup orders	GET REPORT
Initial Order	8/5/25 Parent's due date 8/26/25 Troop due date	GET REPORT
Cookie Badges	See the steps girls completed for their cookie badges and entrepreneur pin.	GET REPORT
Rewards Selection	See which rewards girls have selected to enter in your Baker software.	GET REPORT

The following reports are available for download:

- All Order Data
- Troop Booth Sales
- Initial Order (If applicable)
- Cookie Badges
- Rewards Selection

Troop Site Setup

Click SET UP YOUR SITE



Activate the Site

Digital Cookie Registration

Register your Girl Scout to participate in Digital Cookie. She'll get access to the Digital Cookie Platform where each Girl Scout can set up her cookie site and goals, manage orders and learn marketing business skills.

Girls 13 and older can add their own email address. This allows them to manage details for their cookie site.

Digital Cookie Status	Girl Scout	Date of Birth	GSUSA ID:	Troop	Preferred First Name*	Girl Email Address	Action
ACTIVATE	Therese Bright	10/03/2015	121003466	2011	---	---	---
ACTIVATE	Amara Glasses	11/17/2017	121186129	2011	---	---	---
ACTIVATE	Troop2011 Site	08/19/2015	TRP2011C319	2011	---	---	---

ACCESS SITE

Set up Site

1

2

3

Sales Target

My Cookie Story

Published

STEP 1

SET MY SALES TARGET

REQUIRED*

★

Your Goal Calculator

Troop2011 wants to sell packages which is about \$ to help her Troop and others.

SAVE

The money you earn stays local, funding amazing experiences for you and your troop.

[Learn more](#)

*When you sell cookies, it goes to your troop budget. Together, you can accomplish big things!

Step 1 help

STEP 2

WRITE MY COOKIE STORY

REQUIRED*

Tell your customers what you and your troop plan to do with the money you earn from selling cookies.*
(Enter a maximum of 200 characters)

Type your troop plans here...

Required

Tell your customers what you learn from selling cookies.*
(Enter a maximum of 200 characters)

Type what you learn here...

Required

CANCEL

SAVE

Customers want to hear how you're using cookie money — the more you tell them, the more inspired they'll be to support your cookie sales efforts! It also reminds them that all cookie proceeds stay local.

Make your cookie story even better

Choose a photo or video (optional)

camera enhance

Upload your own photo

- or -

Choose from the photo gallery

Upload your own video*

- or -

Use the Girl Scouts video

*Videos should be less than 10MB

How to make your video

If you decide not to select a photo or upload your own, your Digital Cookie page will show this photo.

Step 2 help

Confirm/Edit Zip Code

STEP 3

SET ZIP CODE, REVIEW YOUR DIGITAL COOKIE PAGE AND PUBLISH

REQUIRED*

Troop Site Zip Code

SEE YOUR SITE

Your troop must set a **troop site zip code** if you want your cookie site to be visible to customers in the [Cookie Finder](#).

Digital Cookie site update history

Site setup has no update history.

Troop Cookie Site QR Code and Link



My Troop



girl scouts
of tropical florida

[Shop](#) [My Account](#) [Log Out](#)

You are viewing as:
[Troop 2011 of Service Unit 187](#) ▼

[Dashboard](#) [My Troop](#) [Cheers](#) [Site Setup](#) [Customers](#) [Troop Orders](#) [Booth Pickup](#) [My Cookies](#) [Orders Search](#)

My Troop Tab



Use this tab to see sale details for each Girl Scout in the troop

Troop 2011

0 Girl Scouts with Orders Pending Approval Last Updated: 10/16/25 9:00 PM EDT [View All Reports](#)

TROOP MEMBER ▼ GOAL PROGRESS ▲ ORDERS TO APPROVE ▲


^ Site Published (1)

 Alma H. 2% 


Caregiver Information

Hanneli Perkins
dctesting+109130063@girlscouts.org

Packages Sold


Online: 10
Offline: 0
Total: 10
Credited: 10 

In-Person Delivery

On 


[VIEW COOKIE SITE](#)










^ Site Unpublished (9)

 Amara G.



Caregiver Information

Alexandra Wright
dctesting+121004857@girlscouts.org

 Aveline M.

Alma's Variety Details			Pending Packages	In-Person Packages
	Adventurefuls®	0		
	Lemonades®	0		
	Trefoils®	0		
	Do-si-dos®	2		
	Peanut Butter Patties®	0		
	Caramel deLites®	0		
	Peanut Butter Sandwich	0		
	Caramel Chocolate Chip	0		
	Exploremores™	2		

Cheers



[Shop](#) [My Account](#) [Log Out](#)

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[Dashboard](#) [My Troop](#) [Cheers](#) [Site Setup](#) [Customers](#) [Troop Orders](#) [Booth Pickup](#) [My Cookies](#) [Orders Search](#)

You can send Cheers to Girl Scouts in your troop!


Send a Cheer to Girl Scouts in your Troop

Cheer on the members of Troop 2011!
Your Girl Scouts are working hard this cookie season. Send your troop members some words of encouragement!

Search for a Troop Member:

SEARCH

TROOP MEMBER ▼ GOAL PROGRESS ▲



Alma

2%

Close ▲

Choose a Message

So proud of you ▼

So proud of you

You're awesome


Keep it Up


Wow


Great Job


You Rock


Choose a Picture















Preview your Cheer



SEND THIS CHEER

Pick a cheer to send ▼

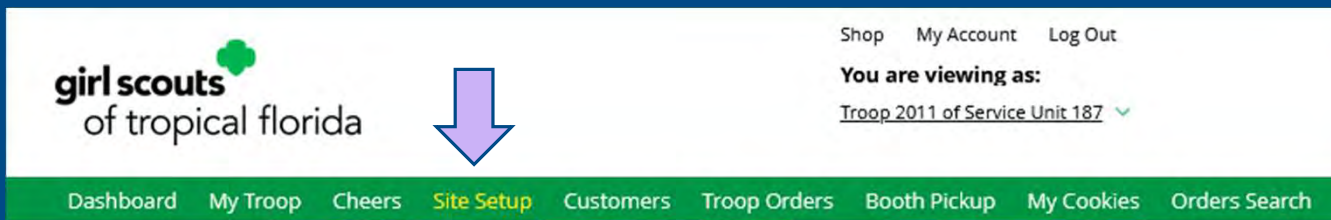
0%

Choose message and picture

send cheer

20

Site Setup



Edit or close the troop's cookie site

The screenshot shows the 'Troop2011's Digital Cookie Site Preview' interface. At the top, a green banner displays the title. Below it, a purple arrow-shaped button labeled 'PARENT - OR - GUARDIAN' is on the left. In the center, a status message reads 'Troop2011's site is up-to-date.' To the right of this message is a dark green 'EDIT' button, which is pointed to by a purple arrow labeled 'Click to edit'. Further right is a blue link that says 'Learn about approvals'. Below the status message, it states 'Troop2011's site status: **Published** <https://DigitalCookie.GirlScouts.org/scout/troop2011c319>'. Below this, it says 'Digital Storefront: **OPEN**' followed by a light green 'CLOSE ONLINE STORE' button, which is pointed to by a purple arrow labeled 'Click to close'. The bottom section of the preview is highlighted with a yellow border and contains the 'girl scouts of tropical florida' logo, the text 'Troop2011's Digital Cookie® Store', and a pink banner at the bottom right that says '500 Packages Left To Go!'.

Customers

girl scouts
of tropical florida

Shop My Account Log Out

You are viewing as:
Troop 2011 of Service Unit 187 ✓

Dashboard My Troop Cheers Site Setup **Customers** Troop Orders Booth Pickup My Cookies Orders Search

Add/import customers and
send marketing emails that
have your troop's cookie link.

My Cookie Customers

Customer List

Send marketing emails, keep customer information up-to-date, and track orders.

☐ Select All

SEND EMAIL

ADD CUSTOMER

More...

Show 10 Items ▾

	Name	Email Address	Last Emailed	Email Title	Email Status	Total Orders	Total Pkgs
<input type="checkbox"/>	Aunt Jenny	Yes	10/16/2025	Promo	Sent	0	0

Total customers: 1 Total emails sent: 1 Total unique customers emailed: 1

Need help? ▾

Viewing Customer Information

Customer Information

[< Back to customer list](#)

Customer: Mindy Guevara

Email: tagalongsrock@email.com

Address:

Phone:

Contact Source: Website

Notes:

DELETE CUSTOMER

EDIT CUSTOMER

ADD ANOTHER CUSTOMER

Season 2025

Orders: 0

Packages added to sales goal: 0

Customers

My Cookie Customers

Customer List

Send marketing emails, keep customer information up-to-date, and track orders.

Select All

SEND MARKETING EMAIL

ADD CUSTOMER

More...

Name	Email Address	Last Emailed	Email Title	Email Status
<input checked="" type="checkbox"/> Mindy Guevara	Yes			

Total customers: 1

Total emails sent: 0

Total unique customers emailed: 0

Then select which marketing email to send.

To Send email, first check box, then click Send Marketing Email Button.

Send Marketing Email


To: Mindy Guevara X


Select the email you would like to send:


☐ Open for business

☐ Still time to order cookies

☐ Thanks for your support







Please note, emails can take up to 15 minutes to send.

A full view of this email can be seen in the "Connect with Customers" timeline.

CANCEL

SEND EMAIL

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Girl Scouts of the USA logo icons

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Troop Orders



[Shop](#) [My Account](#) [Log Out](#)
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Use this page to see orders place on the troop's cookie site

Digital Cookie Orders to Pick Up

Running a Good Business
Keep track of what's been ordered, when it's approved, and when it's picked up.

4 Orders to approve for pick up
Click on a name to see all the details about the order. Then "Approve" or "Decline" the order.

☐ Select all in view [Approve Order](#) [Decline Order](#) [Show 5 Items](#)

Order #	Cookie pkgs	Paid by	Deliver to	Delivery Address	Order Date	Days left to Approve
<input type="checkbox"/> 05748520	14	Case Test2	Case Test2	3756 E Fry Blvd, Sierra Vista, AZ	8/24/2023	5
<input type="checkbox"/> 05748537	6	Zoe Wright	Zoe Wright	3756 E Fry Blvd, Sierra Vista, AZ	8/24/2023	5

2 Orders to pick up
Click on a name to mark when the cookies were picked up. 1

☐ Select all [Mark as Picked Up](#) [Export Order](#) [Show 5 Items](#)

Order #	Cookie pkgs	Deliver to	Delivery Address	Order Date
<input type="checkbox"/> 05318823	5	Test E Test	3756 E Fry Blvd, Sierra Vista, AZ	8/4/2023
<input type="checkbox"/> 05344641	4	Mindy Guevara	3756 E Fry Blvd, Sierra Vista, AZ	8/9/2023

Digital Cookie Orders to Deliver

Running a Good Business
Keep track of what's been ordered, when it's approved, and when it's delivered.

1 Orders to approve for delivery in person
Click on a name to see all the details about the order. Then "Approve" or "Decline" the order.

☐ Select all in view [Approve Order](#) [Decline Order](#) [Show 5 Items](#)

Order #	Cookie pkgs	Paid by	Deliver to	Delivery Address	Order Date	Days left to Approve
<input type="checkbox"/> 05748274	9	Lilo Pelekai	Lilo Pelekai	1231 Upas St, San Diego, CA	8/23/2023	4

[Need Help?](#)

Digital Cookie Online Orders

10 Completed Digital Cookie Online Orders

☐ Select all [ADD TO CUSTOMER LIST](#) [Export](#) [Show 10 Items](#)

	Paid by	Order #	Cookie pkgs	Order Date	Order Type	In Customer List
VIEW	mindy Guevara	05788659	2	10/22/2025	In Hand	✓
VIEW	Maya Killgore	05780850	4	10/22/2025	Pick Up	✓
VIEW	Mobile Customer	05780694	2	10/21/2025	In Hand	
VIEW	Mobile Customer	05780691	2	10/21/2025	In Hand	

Booth Pickup



Booth Pick Up

Give customers an option to pick up cookies at a booth. [Virtual Booth Help](#)

Add pickup to an existing booth


Select from your troop's cookie booths, add a start and end date for customers to see

2 Available Booths

Sort by:
 Show:

Girl Scout Council Office 4930 Cornell Rd Cincinnati OH, 45242	09/18/2023 02:00 PM - 04:00 PM Already added	Girl Scout Council Office 4930 Cornell Rd Cincinnati OH, 45242	09/09/2023 04:00 PM - 06:00 PM Add pick up option
---	--	---	---

Click "Add pick up option"



Add pick up to the booth

Girl Scout Council Office
4930 Cornell Rd

09/09/2023
04:00 PM - 06:00 PM

Set the start and end dates to determine when customers will see this pick up location as an option in your Troop Cookie Link checkout. Consider an ending date that will give you enough time to approve and gather all orders for pick up for this booth.

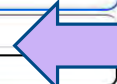
Girl Scout Council Office

Select Start Date:

Select End Date:

CANCEL
ADD TO MY LIST

Set date and times



Your list of pickup booth locations


1 Available Booths

Sort by:

Show:

Girl Scout Council Office 4930 Cornell Rd Cincinnati OH, 45242 Edit pick up dates	08/28/2023 - 09/17/2023 09:00 PM - 09:00 PM Delete booth pick up
---	--

Edit or delete if necessary



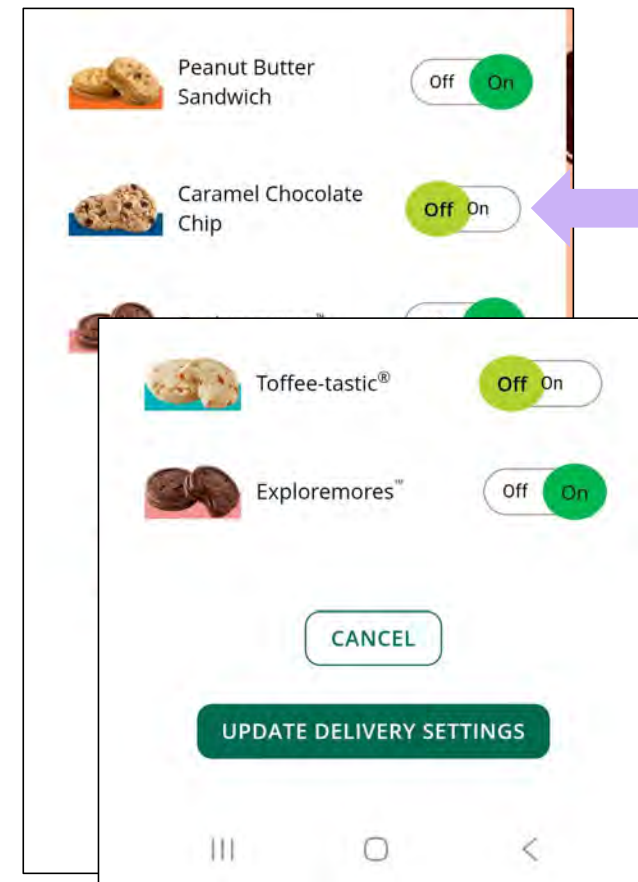
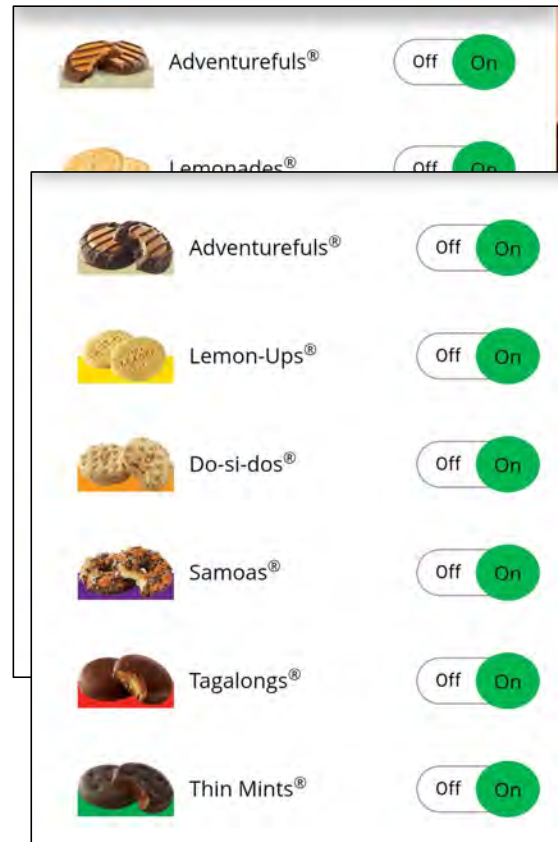
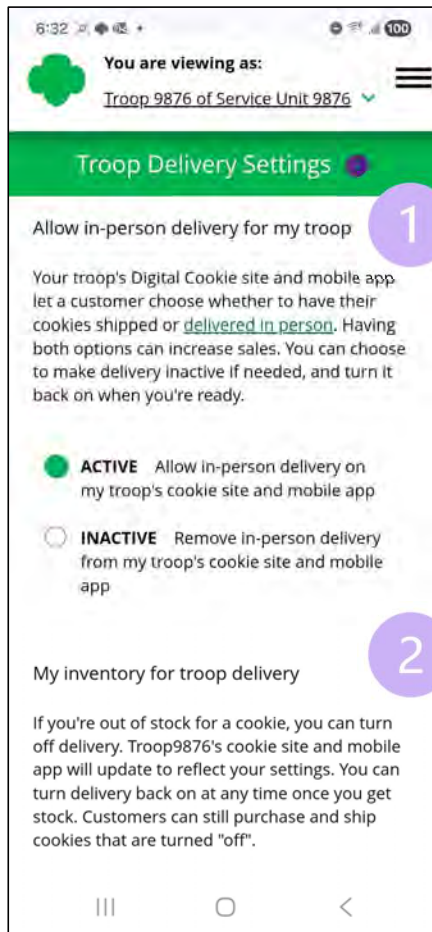
The booths listed in Digital Cookie are what the troop has signed up for in the baker system.

My Cookies



My Cookies

1. Turn off Girl Scout Delivery
2. Turn off a variety



Orders Search



Searching for Orders

Orders

Search for ● Orders i

Order #

Date Range to

Order Status

Payment Status

Order Type

Customer Information

First Name

Last Name

Phone

Email

Girl/Parent

Girl First Name

Girl Last Name

GSUSA ID

Site URL

Parent Email

Organization

Council Name

Council Code

SU Name

SU ID

Troop #

Orders Pending Validation ☐ See List

[Export to Excel](#)

SEARCH

Order #	Order Date	Order Type	Customer Name	Total	Order Status	Payment Status	Girl Name	Council Name	Troop #
05758715	09/10/24 17:55	In-Person Deliver...	Trefoil Love	\$48.00	New	Payment Authoriz...	kaiMzceeM rzzzra	Girl Scouts of the ...	333

Showing 1 to 1 of 1 entries

[First](#) [Previous](#) **1** [Next](#) [Last](#)

Order Details

Order Details

Order Number: 05780221 **Payment Status:** Payment Captured REFUND

Order Date: 10/15/2025 9:02 PM EDT **Delivery Status:** Not Delivered

Order Type: In-Person Delivery **Baker:** ABC

Order Status: Processing **Baker Status:** Order Sent - 10/15/2025 9:52 PM EDT

If Not Approved: Cancel Order **IO Status:** Not Added to IO

[Parent Action](#) [Delivery Confirmation](#)

Status: Approved **Confirmed By:** ---

Date Actioned: 10/15/2025 9:50 PM EDT **Date Delivered:** ---

Actioned Via: Website **Confirmed Via:** ---

Organization

Girl Name: Troop9876 Site **Council Name:** Girl Scouts North Carolina Coastal Pines Inc

Parent Name: **Council Code:** 367

Parent Email: **SU Name:** SecureIdeas SU

GSUSA ID: TRP9876C367 **SU Number:** 9876

Site URL: troop9876c367 **Troop Number:** 9876

Customer Details

Order Paid By: Ruby Darling

Email: mgtags22@gmail.com

Billing Phone: 619-867-5309

Billing Address: Ruby Darling
1231 Upas St
San Diego, California 92103-5127

[Delivery Information](#)

Delivery Address: Ruby Darling
1231 Upas St
San Diego, California 92103-5127

Delivery Phone: 619-867-5309

Order Details

Order Number: 05780206 **Payment Status:** Payment Captured

Order Date: 10/15/2025 6:37 PM EDT **Delivery Status:** Shipped

Order Type: Shipped with Donation **Baker:** ABC

Order Status: Completed **Baker Status:** Order Sent - 10/15/2025 6:58 PM EDT

Order Location: Not Sold at a booth **IO Status:** N/A

Provider Order #: 0005758398 **Date Shipped:** 10/15/2025

Tracking #: [TRK0017001373](#) **Confirmation Sent:** 10/15/25 7:01 PM EDT

Organization

Girl Name: Troop9876 Site **Council Name:** Girl Scouts North Carolina Coastal Pines Inc

Parent Name: **Council Code:** 367

Parent Email: **SU Name:** SecureIdeas SU

GSUSA ID: TRP9876C367 **SU Number:** 9876

Site URL: troop9876c367 **Troop Number:** 9876

Customer Details

Order Paid By: Ruby Darling

Email: mgtags22@gmail.com

Billing Phone: 619-867-5309

Billing Address: Ruby Darling
1231 Upas St
San Diego, California 92103-5127

[Delivery Information](#)

Delivery Address: Ruby Darling
1231 Upas St
San Diego, California 92103-5127

Delivery Phone: 619-867-5309

Address Confidence: 100

Recommended Address: Pending

[Payment Information](#)

User Name:

Checkout Type: CreditCard

Purchased Via: Website

Order Details

Site URL: kaimzceem483737Troop Number: 333

Products & Payment

Product	Unit Price	Qty	Price
Cookies			
Thin Mints®	\$6.00	5	\$30.00
Trefoils®	\$6.00	2	\$12.00
Donate Cookies	\$6.00	1	\$6.00
Total		8	\$48.00

QtyPrice

Purchased Packages:7\$42.00

Donated Packages:1\$6.00

Gift Box:0\$0.00

Subtotal:\$48.00

Delivery Cost:\$0.00

Order Total:\$48.00

Added to sales goal8 Packages

Payment Transactions

Type	ID	Status	Amount	Date
AUTHORIZATION	mttn9e39r	ACCEPTED	\$48.00	9/10/24 5:55 PM CDT

Notes

Add Note

Fulfillment Data Transfers

Type	Received At	Date
New Order	Provider	---
Order Received	DOC	---
Cancellation	Provider	---

System Emails

Type	Date Sent	Action
Order Conf.	9/10/24 5:55 PM CDT	Send
Capture Failure (C)	---	---
Capture Failure (P)	---	---

Products & Payment

Product	Unit Price	Qty	Price
Cookies			
Thin Mints®	\$5.00	2	\$10.00
Exploremores™	\$5.00	2	\$10.00
Total		4	\$20.00

QtyPrice

Purchased Packages:4\$20.00

Donated Packages:0\$0.00

Gift Box:0\$0.00

Subtotal:\$20.00

Delivery Cost:\$11.99

Order Total:\$31.99

Added to sales goal4 Packages

Payment Transactions

Type	ID	Status	Amount	Date
AUTHORIZATION	0xdbs1b5	ACCEPTED	\$31.99	10/14/25 8:47 PM EDT
CAPTURE	0xdbs1b5	ACCEPTED	\$31.99	10/14/25 9:06 PM EDT

Notes

Add Note

Fulfillment Data Transfers

Type	Received At	Date
New Order	Provider	10/14/25 7:56 PM CDT
Order Received	DOC	10/14/25 8:01 PM CDT
Ready To Ship	DOC	10/14/25 8:06 PM CDT
Payment Details	Provider	10/14/25 8:06 PM CDT
Tracking #	DOC	10/14/2025
Cancellation	Provider	---

System Emails

Type	Date Sent	Action
Order Conf.	10/14/25 9:47 PM EDT	Send
Shipping Conf.	10/14/25 10:11 PM EDT	Send
Capture Failure (C)	---	N/A
Capture Failure (P)	---	N/A
Shipping Delay	---	N/A

Canceling a Cash Order

Order Details

Order Number:	05780683	Payment Status:	Cash
Order Date:	10/21/2025 2:29 PM EDT	Delivery Status:	Delivered
Order Type:	Cookies In Hand	Baker:	ABC
Order Status:	Completed	Baker Status:	N/A
Order Location:	Not Sold at a booth	IO Status:	N/A

CANCEL

Cancel Order

Please specify a reason for cancellation:

Cancel Reason:

*Required

Continue with cancellation?

YES

NO

Current Order Total: \$10.00

Amount Canceled: -\$10.00

New Order Total: \$0.00

Enter Notes



Refunding an Order

Order Details

Order Number: 05748276

Order Date: 8/23/2023 12:19 AM CDT

Order Type: In-Person Delivery with Donation

Order Status: Processing

If Not Approved: Cancel Order

Payment Status: Payment Captured

Delivery Status: Not Delivered

Baker: LBB

Baker Status: Pending

IO Status: Not Added to IO

Refund

Parent Action

Status: Approved

Date Actioned: 8/24/2023 8:38 PM CDT

Actioned Via: Website

Delivery Confirmation

Confirmed By: —

Date Delivered: —

Confirmed Via: —

Organization

Girl Name: Coaaa nvlvuaav

Parent Name: rjeeirei nvavaual

Parent Email: frmnansfeeeej_fulnavi@ilgml.mcm

GSUSA ID: 109285849

Site URL: coaaa39999960

Council Name: Southern Arizona

Council Code: 608

SU Name: SU601

SU Number: 601

Troop Number: 3300

Refund Order

Please select one of the options below to refund this cookie order:

☐ Full Refund

☐ Partial Refund

Select refund type

Refund Order

Please select one of the options below to refund this cookie order:

☐ Full Refund

☒ Partial Refund

Product	Current Qty	Current \$ Amount	Qty to be Refunded	\$ Amount to be Refunded	Remaining Qty	Remaining \$ Amount
Cookies						
Thin Mints®	5	\$25.00	0	\$0.00	5	\$25.00
Donate Cookies	100	\$500.00	0	\$0.00	100	\$500.00
Total	105	\$525.00	0	\$0.00	105	\$525.00

Refund Reason:

Choose an option

Responsible Party:

Choose an option

Notes:

Required:

Continue with refund?

Refunding an Order

Order Details	
Order Number:	05758715
Order Date:	9/10/2024 5:55 PM CDT
Order Type:	In-Person Delivery with Donation
Order Status:	Processing
If Not Approved:	Cancel Order
Payment Status:	Payment Captured
Delivery Status:	Not Delivered
Baker:	ABC
Baker Status:	Order Requested
IO Status:	Not Added to IO

Parent Action

Status: Approved

Date Actioned: 9/10/2024 6:45 PM CDT

Actioned Via: Website

Delivery Confirmation

Confirmed By: —

Date Delivered: —

Confirmed Via: —

Organization	
Girl Name:	kaiMzceeM rzzzra
Parent Name:	Eaa kcBoroor
Parent Email:	dctestng+102057892@girlsco uts.org
GSUSA ID:	102067446
Site URL:	kaimzceem483737
Council Name:	Girl Scouts of the Sierra Nevad a
Council Code:	661
SU Name:	SU604
SU Number:	604
Troop Number:	333

Refund

Refund Order

Please select one of the options below to refund this cookie order:

☐ Full Refund

Refund Order

Please select one of the options below to refund this cookie order:

☒ Full Refund

Refund Reason:

Choose an option

Responsible Party:

Choose an option

Notes:

Required

Current Order Total:

\$48.00

Amount Canceled:

-\$48.00

New Order Total:

\$0.00

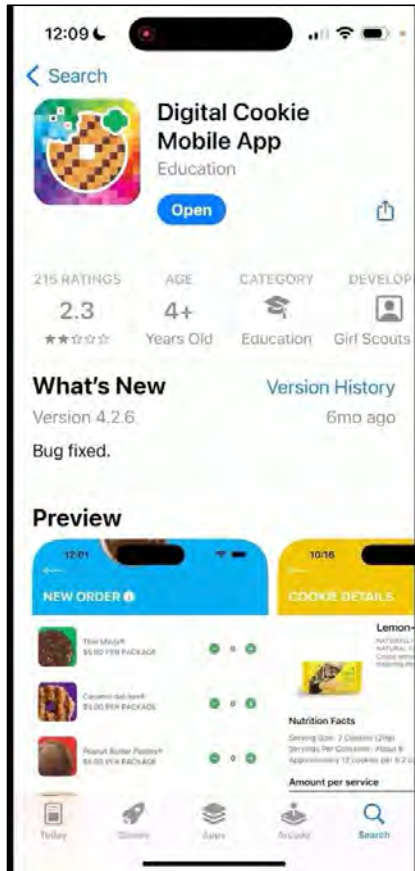
Continue with refund?

YES

NO

Mobile App

Digital Cookie Mobile App



IOS App Store



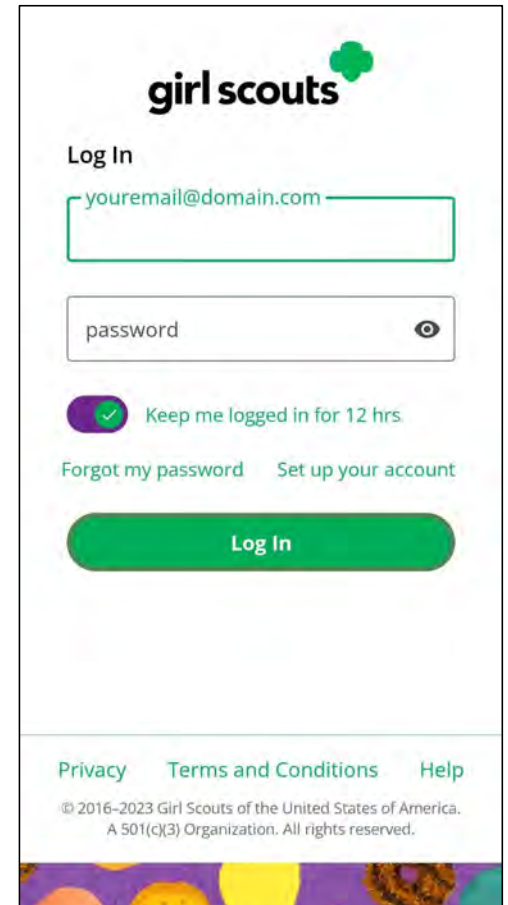
Google Play Store



- Download a new version of the mobile app each year.
- Mobile app found in App Store or Google Play store.

Logging In

- Use the same email and password use for Digital Cookie
- Girl Scout Cookie site must be published



The screenshot shows the Girl Scouts login interface. At the top is the Girl Scouts logo. Below it is the 'Log In' heading. There are two input fields: one for email (containing 'youremail@domain.com') and one for password (containing 'password'). To the right of the password field is an eye icon for toggling visibility. Below the fields is a checkbox labeled 'Keep me logged in for 12 hrs' with a green checkmark. There are two links: 'Forgot my password' and 'Set up your account'. A large green 'Log In' button is at the bottom. The footer contains links for 'Privacy', 'Terms and Conditions', and 'Help', followed by copyright information: '© 2016-2023 Girl Scouts of the United States of America. A 501(c)(3) Organization. All rights reserved.' and a decorative border with colorful circles.

girl scouts

Log In

youremail@domain.com

password

☒ Keep me logged in for 12 hrs

[Forgot my password](#) [Set up your account](#)

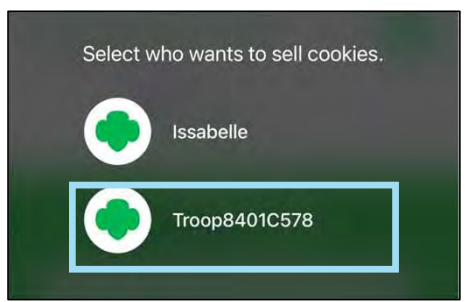
Log In

[Privacy](#) [Terms and Conditions](#) [Help](#)

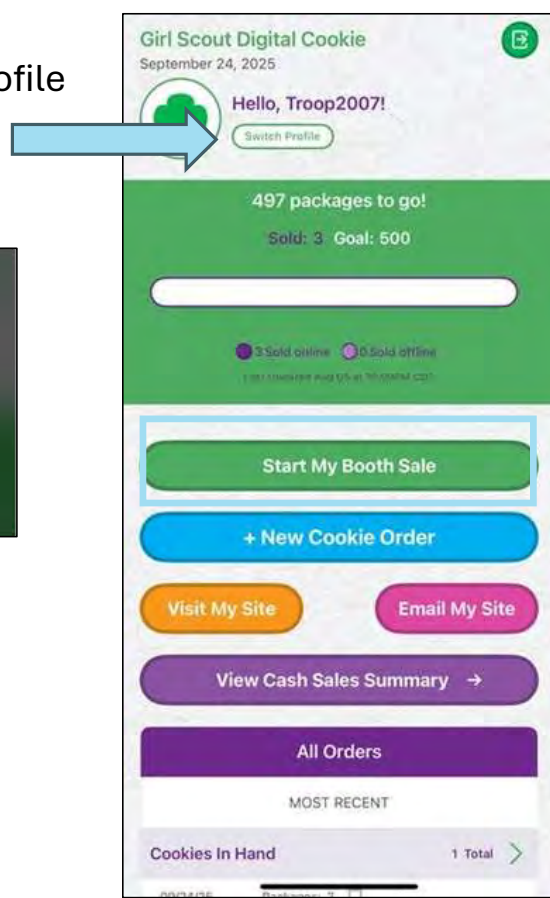
© 2016-2023 Girl Scouts of the United States of America.
A 501(c)(3) Organization. All rights reserved.

Starting Your Booth Sales

Switch Profile



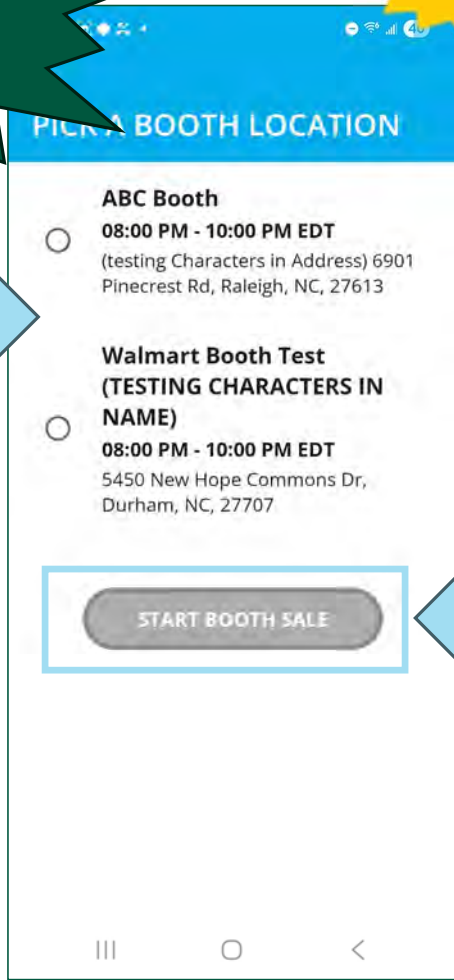
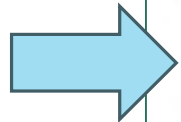
Select the troop role



Click Start My Booth Sale

Booths are available in app all day. You can start and end a booth all day.

Select a booth

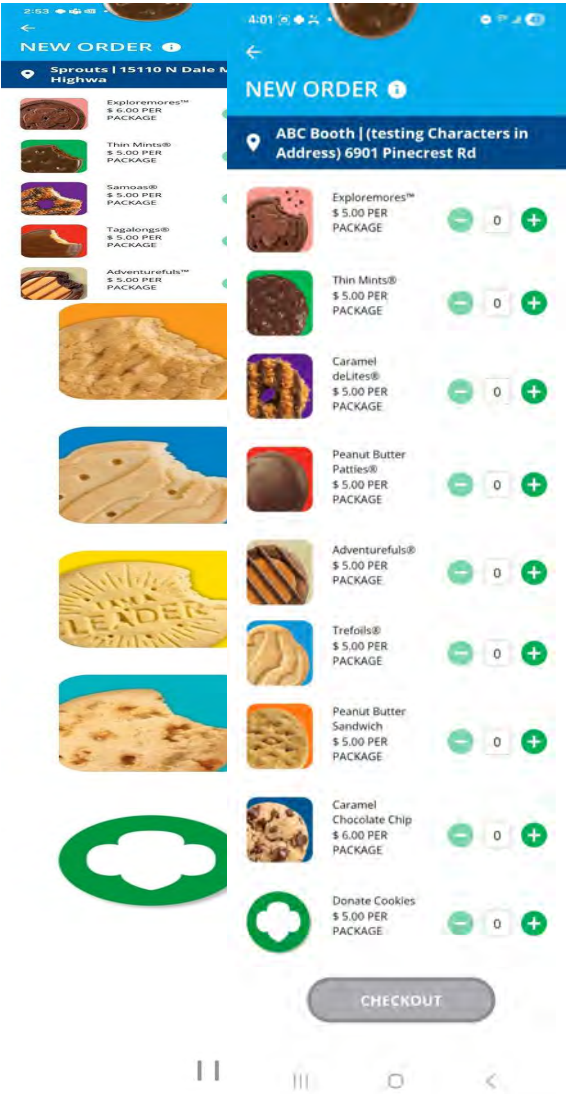


Click START BOOTH SALE

NEW

New Booth Order

Select Cookie Varieties

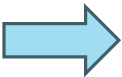


- ← Cookie Booth Name
- ← Select Cookie Quantity
- ← Click CHECKOUT button

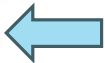
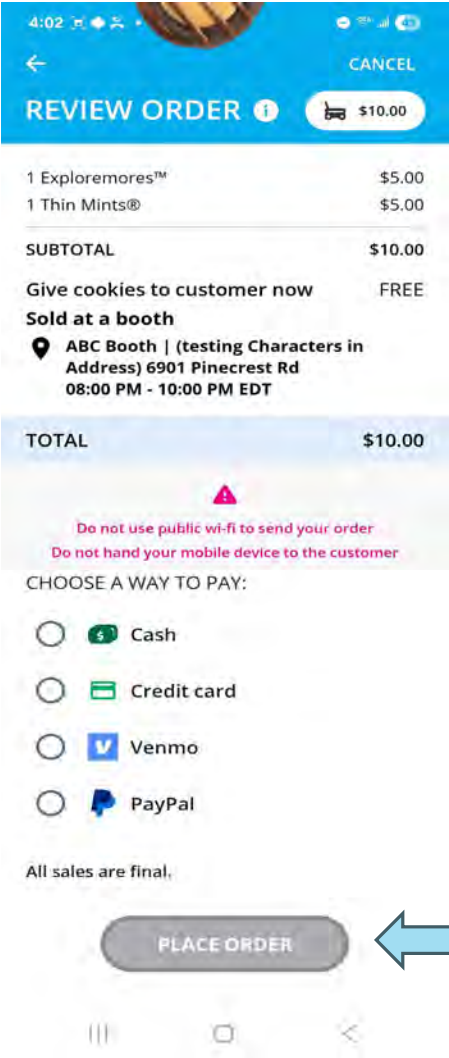
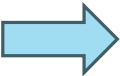
Review Order

Select how the customer would like to pay

Booth Location



Select payment type





Click PLACE ORDER


Payment Type: Cash




CHOOSE A WAY TO PAY:

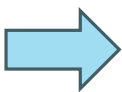
☒  Cash

☐  Credit card

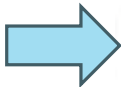
☐  Venmo

☐  PayPal

All sales are final.






2




Enter the amount of cash the customer gave


3:54


  


CANCEL


REVIEW ORDER ⓘ

 \$22.00

☒  Cash

☐  Credit Card

☐  Venmo

☐  PayPal

Order Amount

1

ENTER CASH RECEIVED

\$ 0.00

Received

\$ 22.00

Total

=

\$ --

Change

ASK YOUR CUSTOMER:
Would you like a receipt?

Customer Email(Optional)

Customer First Name(Optional)

Customer Last Name(Optional)

All sales are final.


PLACE ORDER


3


Customer's change if applicable


Payment Type: PayPal or Venmo

CHOOSE A WAY TO PAY:

☐  Cash

☐  Credit card

☒  Venmo

☐  PayPal

All sales are final.



8:04 Unmute

Pay with PayPal

With a PayPal account, you're eligible for Purchase Protection and Rewards.

sb-g1lq825145403@business.exempl... [Change](#)

Password

.....

[Forgot password?](#)

[Log In](#)

OR

[Pay with Debit or Credit Card](#)

sandbox.paypal.com

8:04 Unmute

Pay with

CREDIT UNION 1 \$15.00

Checking ****3611 Preferred

Backup: Visa ****4570

PayPal balance

PayPal Credit

You have PayPal Credit! Pay over time for your purchase of \$15.00. [See terms](#)

[See More](#)

[Add debit or credit card](#)

Pay Later

Pay in 4

4 interest-free payments on eligible purchases of \$30.00-\$1,500.00. Not available

[Complete Purchase](#)

[Payment method rights](#)

sandbox.paypal.com

8:05 Unmute

Thanks for your order!

Thanks so much for supporting Girl Scouts with your cookie order.

All proceeds stay local, helping me and my troop experience incredible programs and amazing experiences all year round, all while gaining important life and leadership skills-thanks to you!

If you'd like to purchase additional Girl Scout cookies from my online store, please click the link below.


[VISIT MY COOKIE SITE](#)


[Join](#) [Privacy](#) [Help](#)


cuat.digitalcookie.girlscouts.org


Payment Type: Credit Card

CHOOSE A WAY TO PAY:

☐  Cash


☒  Credit card


☐  Venmo

☐  PayPal

All sales are final.



REVIEW ORDER  \$20.00

Card Number 

CVV or 3CSC

Expiration Date Month Year

Name on credit card and contact details:

First Name (optional)

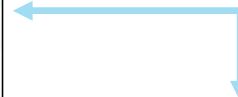
Last Name (optional)

Billing Email (optional)


ZIP (optional)

All sales are final.


PLACE ORDER



Scan Card



Position your card in the frame so the card number is visible



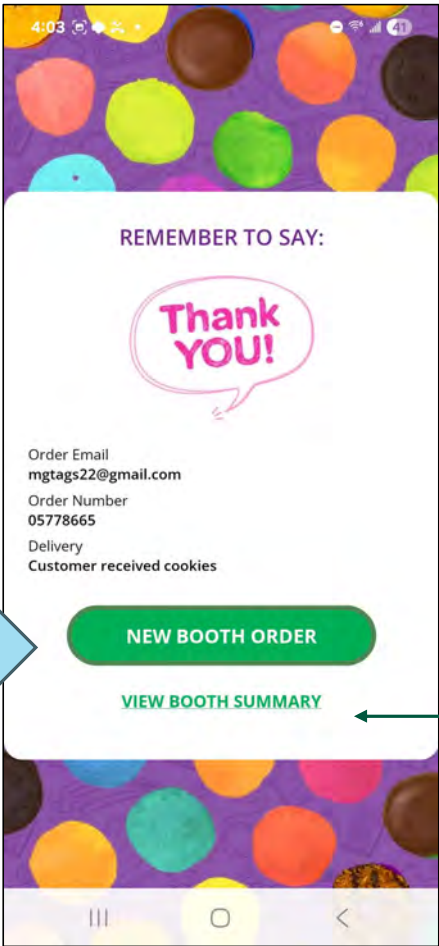
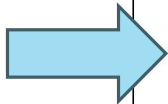
Use the Scan Card feature instead of typing all the numbers.

Tip: Have good lighting and double-check the numbers before placing the order.

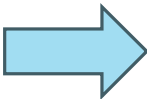
Contact details are now optional. Girl Scouts should still ask if the customer would like an email confirmation.

Booth Summary

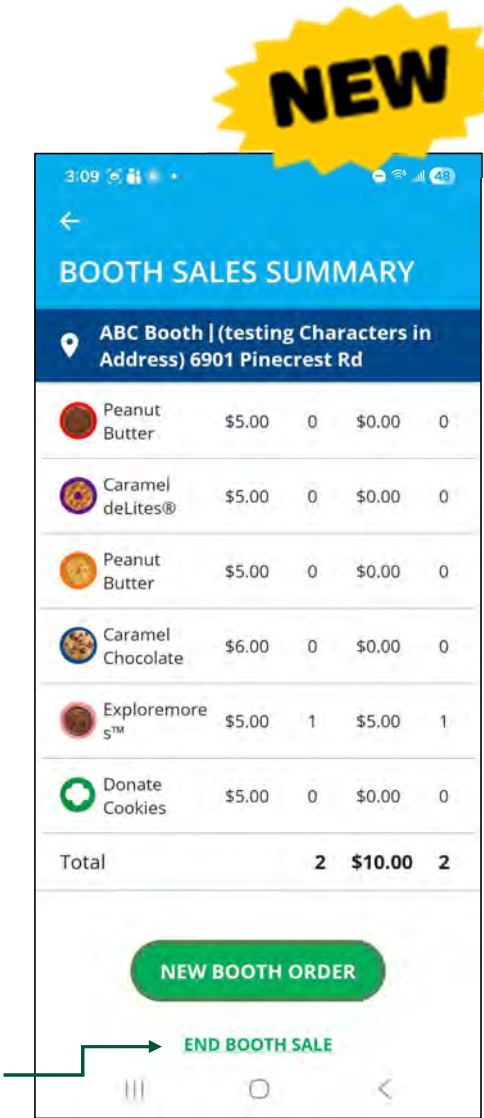
Click NEW BOOTH ORDER to process a different order



VIEW BOOTH SUMMARY to see how much sales have been processed that the current booth.



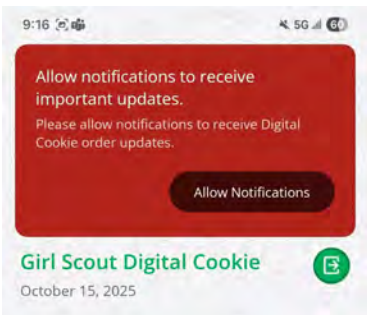
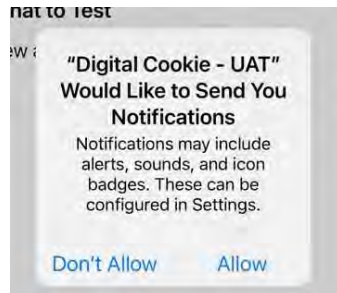
If booth is over, click END BOOTH SALE



Notifications



Make sure to allow notifications.



3 possible new order notifications

1



New Cookie Order 10/7/25

Cyra has a new order to approve! Tap to review it now.



2



Action Required 2:00 PM

Cyra has cookie orders pending approval! Tap to review them now.



3



Orders Expiring! 10/13/25

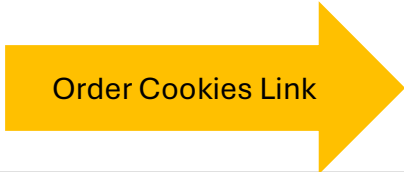
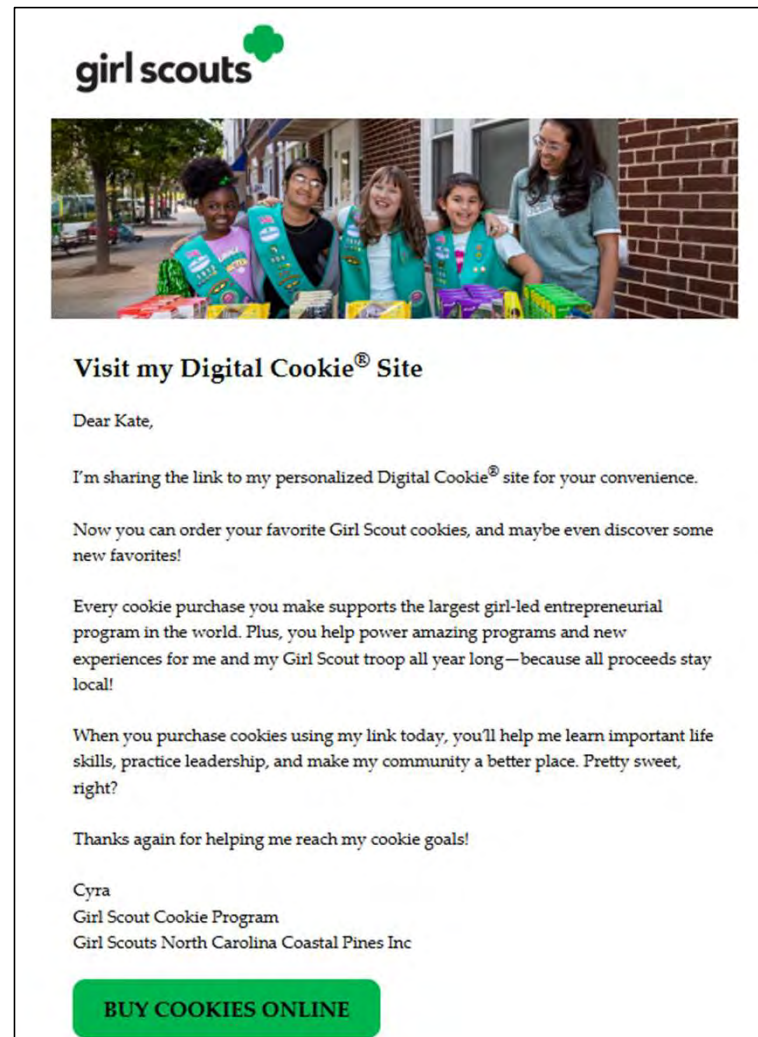
Don't let Cyra lose a sale: tap to review cookie orders expiring soon.





Digital Cookie Customer Experience

Customer View-Email



Customer View-Placing Order

Cyra's Digital Cookie® Store

My Cookie Story

Our troop is saving to send a donation to the American Red Cross to help bring relief to victims of the devastating wildfires in the Southeast. I am excited to see how my digital and real cookies will help.

donate a few for 2X the benefit.

Click on a cookie image to learn more!

NEW

ExploreMores™

Thin Mints®

Caramel deLites™

Peanut Butter Puffs™

Adventurefuls®

Lemonades®

Trefoils®

Peanut Butter S'mores®

Caramel Chocolate Chip®

GLUTEN-FREE

Donate Cookies

Your donation helps Girl Scouts give cookies to local heroes. [See details](#)

No shipping cost.

If ordering cookies for yourself, donations do not count for shipping & pkg. minimums.

Gift Box

Send 6 cookie packages in a gift box for an additional \$5.00.

SHIPPING ONLY

Carolina's Digital Cookie® Store

My Cookie Story

Our troop plans to travel to Savannah Georgia to visit Juliette Gordon Low's Birthplace. I am learning how to market my business better to customers.

500 Packages Left To Go!

Help me reach my goal. Thanks for your support.

0 50 100 150 200 250 300 350 400 450 500

donate a few for 2X the benefit.

Click on a cookie image to learn more!

NEW

ExploreMores™

Thin Mints®

Samoas®

Tagalongs®

Adventurefuls®

Do-si-dos®

Trefoils®

Lemon-Ups®

Toffee-tastic®

GLUTEN-FREE

Donate Cookies

Your donation helps Girl Scouts in my community give cookies to local heroes. [See details](#)

No shipping cost.

If ordering cookies for yourself, donations do not count for shipping & pkg. minimums.

Gift Box

Send 6 cookie packages in a gift box for an additional \$5.00.

SHIPPING ONLY

ORDER SUMMARY

QTY

AMOUNT

\$0.00

CHECKOUT

[FAQs on Cookie Orders](#)

Customer enters package quantity

Checkout

Gift Box

Send 6 cookie packages in a gift box for an additional \$5.00.

SHIPPING ONLY

+ Add Gift Box

QTY

AMOUNT

CHOOSE YOUR DELIVERY METHOD

Delivery methods cannot be combined.

☐

Ship the cookies

* 4 package minimum.

[See details](#)

☐

Have Girl Scout Troop9876 deliver the cookies

* Have your order delivered for free.

[See details](#)

☐

I'll pick up the cookies

* Select a local place, date and time to pickup your order.

[See details](#)

* This method might be affected by seasonal weather events and unforeseen circumstances.

Select Delivery Method

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◆ ■ ●

53

Customer View-Selecting Pick-up as Delivery Method

☐

I'll pick up the cookies

Select a local place, date and time to pickup your order.

See details

This method might be affected by seasonal weather events and unforeseen circumstances.

Pick Up Your Order

Find a location where this troop will have your order ready to pickup on the date and time indicated.

ZIP Code:

Sort By:

Distance

SEARCH

CONTINUE

CANCEL

Pick Up Your Order

Find a location where this troop will have your order ready to pickup on the date and time indicated.

ZIP Code:

27617

Sort By:

Distance

SEARCH

Harris Teeter

4221 Corners Parkway

Raleigh, NC 27617

3.83 Miles

Thursday, October 30

2:00:00 PM - 3:00:00 PM EDT

CONTINUE

CANCEL

Customer View-Checkout

Additional Information from Customers

Order Checkout

DELIVER TO

First Name

Last Name

C/O or Company Name (optional)

Address 1

Address 2 (optional)

City

State

Zip Code

Phone Number

Billing Email

(in case we need to reach you)

CONTINUE

ORDER PREFERENCES

CONNECT WITH GIRL SCOUTS (optional)

PAYMENT DETAILS

YOUR COOKIE ORDER

Edit

	QTY	AMOUNT
Thin Mints®	4	\$24.00
Adventurefuls®	2	\$12.00
Trefoils®	2	\$12.00
Donate Cookies	5	\$30.00
Subtotal		\$78.00
In-Person Delivery		FREE
TOTAL		\$78.00

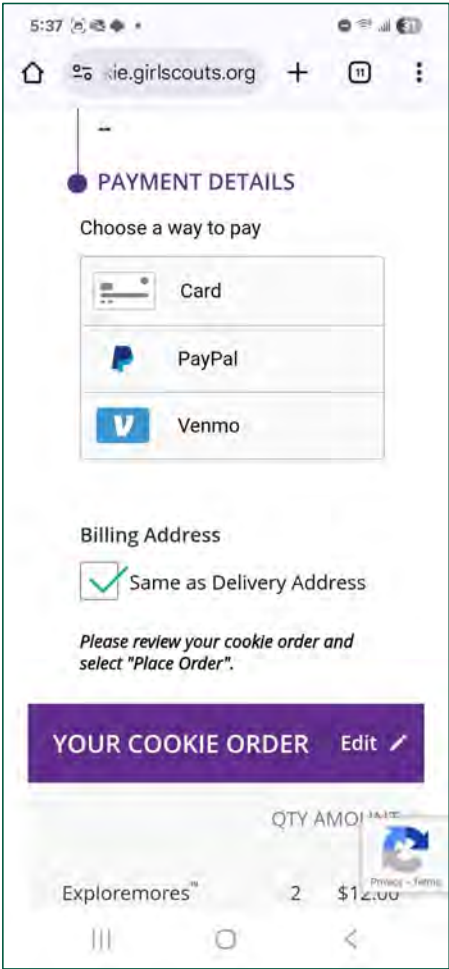
* If your In-Person delivery order is approved within 5 days, you'll be contacted by Girl Scout Jan and her caregiver to arrange delivery. Thanks for your patience. All sales are final.

PLACE ORDER

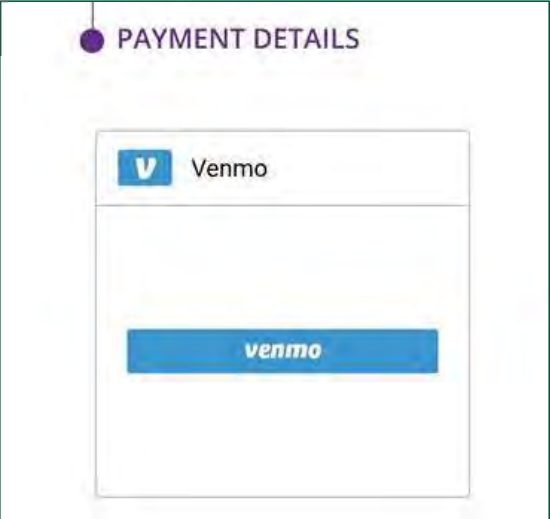
* By clicking the PLACE ORDER button, I agree to be bound by the [Terms of Use](#) and [Privacy Notice](#).

I have read, understand, and accept that all sales are final and cannot be changed or cancelled once placed. Please verify all billing, delivery address information, and items selected for purchase are correct before submitting your order.

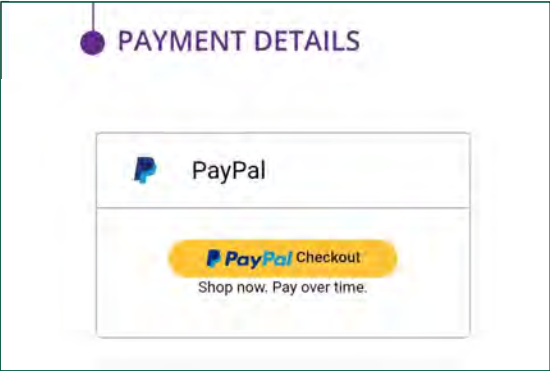
Customer View-Checkout



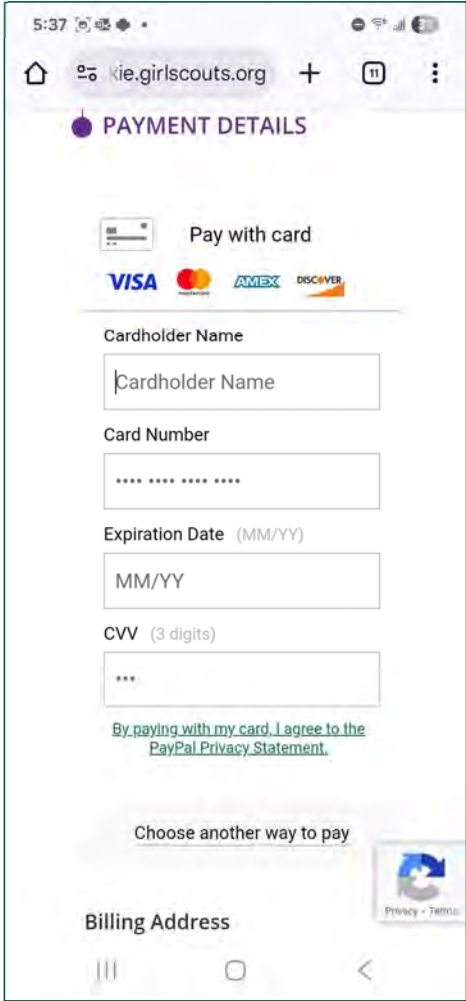
1



2



3



Customer View-Confirmation

Order Checkout

DELIVER TO

Amelia Gabbie
1231 Upas St
San Diego, CA 92103-5127
619-867-5309
mgtags22@gmail.com

ORDER PREFERENCES

Getting your order delivered by Girl Scout Jan requires approval by her parent. If your order is not approved within 5 days, what would you like to do?
☒ Donate my order to: Cancer Society

CONNECT WITH GIRL SCOUTS

Connect with Girl Scouts
☒ I was a Girl Scout!

PAYMENT DETAILS

Pay with card

Cardholder Name

Amelia Gabbie

Card Number

XXXX XXXX XXXX XXXX

Expiration Date

MM/YY

02 / 26

CW

123456789

Billing Address

☒ Same as Delivery Address

Please review your cookie order and select "Place Order".

YOUR COOKIE ORDER

Thin Mints®
Adventurefuls®
Trefoils®
Donate Cookies

QTY
5
3
2
3

AMOUNT
\$30.00
\$18.00
\$12.00
\$18.00

Subtotal

\$78.00

In-Person Delivery

FREE

TOTAL

\$78.00

PLACE ORDER

If your In-Person delivery order is approved within 5 days, you'll be contacted by Girl Scout Jan and her caregiver to arrange delivery. Thanks for your patience. All sales are final.

By clicking the PLACE ORDER button, I agree to be bound by the Terms of Use and Privacy Notice.

I have read, understand, and accept that all sales are final and cannot be changed or cancelled once placed. Please verify all billing, delivery address information, and items selected for purchase are correct before submitting your order.

Thanks for your order!

Print

Your Girl Scout cookie order was placed on **October 9, 2025**. Your order number is **#05779537**.

- A confirmation email with your order details will be sent to: mgtags22@gmail.com
- Your order has been sent for parent approval. This could take up to 5 days.
- If your delivery request is approved, you'll be contacted by the Girl Scout when she can deliver the cookies. In-Person delivery will be fulfilled after January 30 and based on the Girl Scout's personal supply of cookies, local availability, and the timing of the order. We appreciate your patience.
- If In-Person delivery is not approved, your order will be canceled.
- The cookie packages you donated (you're AWESOME!) will be sent to "Charity Name Here". Thank you for your generosity!

YOUR ORDER

Adventurefuls® 1 package
Trefoils® 1 package
Thin Mints® 1 package
Exploremores™ 1 package
Donate Cookies, 3 packages

AMOUNT
\$5.00
\$5.00
\$5.00
\$5.00
\$15.00

Order Subtotal

\$35.00

In-Person Delivery

FREE

TOTAL PAYMENT

\$35.00

All cookie sales are final

Thank you for supporting Cyra with your purchase of delicious Girl Scout cookies.

Cyra's council is Girl Scouts North Carolina Coastal Pines Inc

The Girl Scout cookie program is the largest girl-led entrepreneurial program in the world.

Tell Cyra "THANKS FOR THE COOKIES"

SEND A CHEER

You've earned your Digital Cookie Patch!
DOWNLOAD NOW

MORE FROM GIRL SCOUTS

PLACE A NEW ORDER
JOIN GIRL SCOUTS
BECOME A VOLUNTEER!

Send Girl Scout a Cheer

Place another order

Digital Cookie Shipping Fees

Package Bracket	Digital Cookie 2024-2025 Consumer Charged Flat Fee
4-8	\$11.99 (tier A)
9-12	\$13.99 (tier B)

NEW

For orders of 13 packages or more shipping is calculated as follows:

13 packages of cookies: tier B (12 packages) + tier A (1 more package) = \$25.98

25 packages of cookies: tier B x 2 (24 packages) + tier A (1 more package) = \$39.97

\$5.00 surcharge to orders shipping to Hawaii, Alaska, Puerto Rico, APO/FPO/DPO, Guam and US Virgin Islands

- Don't make the decision for your customers, the answer is always no unless you ask.
- Customers want the cookies and are willing to pay shipping
- They have the option to not purchase shipped and still donate-that is more sales than not asking



Girl Scout and Caregiver Experience

Registering for Digital Cookie

Receive Email

**::INSERT PARENT
REGISTRATION EMAIL
DATE::**

Sender: "Girl Scout Cookies"
email@email.girlscouts.org

Subject: It's time to register your
Girl Scout for Digital Cookie!

Click "Register Now" In Email

Create Password and Login

All users must register through
their Digital Cookie registration
email every year.

REGISTER NOW

No Registration Email

View the "No Registration Email" Tip Sheet

- Check promotions, junk, and spam folders for email.
- Make sure myGS account is updated with the correct email.
- Add the sender's email to your contacts list.

Registering for Digital Cookie



Watch Safety Video with Girl Scout

At the end of the video, you will need to click the green continue button.

A screenshot of the 'Digital Cookie Registration' form. The form has a green header with the title. Below the header, there's a brief instruction: 'Register your Girl Scout to participate in Digital Cookie. She'll get access to the Digital Cookie Platform where each Girl Scout can set up her cookie site and goals, manage orders and learn marketing business skills.' Below this, it says 'Girls 13 and older can add their own email address. This allows them to manage details for their cookie site.' The form contains a table with columns: 'Digital Cookie Status', 'Girl Scout', 'Date of Birth', 'GSUSA ID', 'Troop', 'Preferred First Name*', 'Girl Email Address', and 'Action'. The first row shows a Girl Scout named 'UG_AGC1_ICN' with a status of 'Active' and a date of birth of '04/03/2012'. There are 'Activate' and 'Deactivate' buttons in the 'Action' column for this row.

Activate Girl Scout(s)

After clicking the Activate button you will be able to update your Girl Scout's preferred name. This name will be on the storefront and in the customer's emails.

A screenshot of the 'Digital Cookie Terms and Conditions' page. The page has a white background with a blue header. The title 'Digital Cookie Terms and Conditions for Parents/Guardians of Girl Scouts' is prominently displayed. Below the title, it says 'Effective July 30, 2014' and 'Updated August 10, 2022'. The page contains several paragraphs of text explaining the program and the responsibilities of parents/guardians. At the bottom, there's a checkbox for 'I agree to these Terms and Conditions' and a 'Continue' button.

Approve Terms and Conditions and Safety Pledge

Be sure to read the safety pledge with your Girl Scout and check the box to accept both documents.

A screenshot of the 'Girl Account' form. The form has a green header with the title. Below the header, there's a text input field for 'Preferred First Name*' with the value 'Sarah'. Below that, there's a text input field for 'Girl Email Address:'. At the bottom, there are two buttons: 'Cancel' and 'Save'.

13+ Girl Scouts

You will also have the option to add your Girl Scout's email if 13 or older. Do not add the email address you used to log into Digital Cookie, This is optional, skip this box if you do not want to add an email.



Digital Cookie Dashboard

NEW

Message from Council

Hey there, Cookie Bosses, welcome to Digital Cookie! Let's kick off the fun by setting up and sharing your very own cookie site. Keep your eyes on this dashboard to see how you're rocking your cookie-selling goals and ca...

[View More](#) ▼

Message from Council

Note of encouragement from ::ENTER COUNCIL NAME::

My Sales Goal

Sales Goal 10061 sold / 100 Goal



Congratulations! You reached your goal!

[REPLAY CONGRATULATIONS](#)

My Sales Goal

Digital sales progress bar and number of packages credited by troop volunteer.

NEW

Cyra's Cookie Site

[SET UP YOUR SITE](#)

[Watch How-to Video](#)

[Site Setup Tips](#)

Cyra's Cookie Site



My Cookie Site

Set up cookie site and then share the cookie site link or print the QR Code.

NEW

Pending Orders

✓ 0 Pending Approval

⚠ 1 Pending Delivery

[VIEW ORDERS](#)

Pending Orders

At a glance, see if their Girl Scout has any orders that need to be approved or marked as delivered.

Cheers

No Cheers yet, but that's okay! Spread kindness by sending a Cheer to a fellow Girl Scout!



[SEND A CHEER](#)

Cheers

Send the other Girl Scouts in your troop a note of encouragement for their hard work this cookie season!

Keep it up



[SEND OR VIEW CHEERS](#)

Cheers

Quick access button to "Send a Cheer" to a Girl Scout in their troop.

Pins & Badges



Track your progress towards completing your Cookie Business Badges and Cookie Entrepreneur Family Pins.

[UPDATE](#)

Pins & Badges

Track the progress toward completing the Cookie Business Badges and Cookie Entrepreneur Family Pins.

Online Sales and Marketing



Setting up the Girl Scout Cookie Site

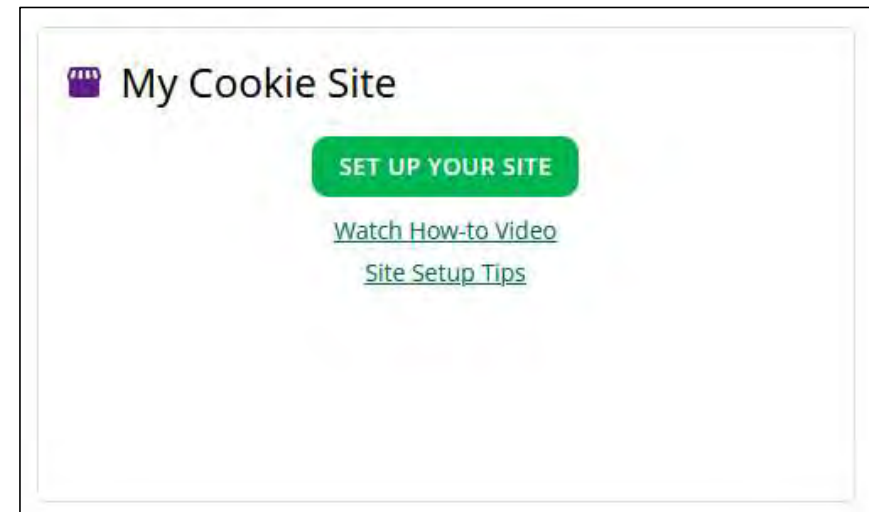
Step 2: Set up Girl Scout's Site

Have multiple Girl Scouts?
Easily switch between
each site here.



To set up the Girl Scout's cookie site:

- Click the “Site Setup” link on the menu bar.
- Or click the “Set Up Your Site” button from the home page.



Girl Scout Site Set Up

Four sections to set up the site


1. **Goal Setting: Set My Sales Target**
2. **My Cookie Story**
3. **Photo/Video Upload**
4. **Preview and Publish Your Site**

Goal Setting: Set My Sales Target

STEP 1

SET MY SALES TARGET

REQUIRED*

Your Goal Calculator

Molly wants to sell packages which = about * to help her Troop and others.


SAVE

1

2

3

The money you earn stays local, funding amazing experiences for you and your troop.

 [Learn more](#)

*When you sell cookies, it goes to your troop budget. Together, you can accomplish big things!

Step 1 help

My Cookie Story

STEP 2 **WRITE MY COOKIE STORY** REQUIRED

Tell your customers what you and your troop plan to do with the money you earn from selling cookies.

1 →

My Girl Scout Troop will be doing a service project for the food bank going ice skating camping and to a water park.

Required

Tell your customers what you learned from selling cookies.

I love to ask people to buy cookies when they say yes. I like to sell cookies at a store and sell them to people.

← 2

3 →

Required 87 characters

SAVE **CANCEL**

Customers want to hear how you're using cookie money — the more you tell them, the more inspired they'll be to support your cookie sales efforts!

Photo/Video Upload

NEW


Make your cookie story even better
Choose a photo or video (optional)

1 → [Upload your own photo](#) - or - [Choose from the photo gallery](#)

2 → [Upload your own video*](#) - or - [Use the Girl Scouts video](#)

*Videos should be less than 10MB

[How to make your video](#) ← 3

 Your Digital Cookie site will show this photo.

actual image size

Approve and Publish

STEP 3 **REVIEW YOUR DIGITAL COOKIE PAGE AND PUBLISH** REQUIRED

PARENT OR GUARDIAN: Your girl's **Digital Cookie** page **must be published** if she wants to send marketing emails or have customers order cookies online.

See your site and publish

Digital Cookie site update history

Site Setup resubmitted on Wed Oct 05 00:15:41 EDT 2016.

Updated site saved on Wed Sep 28 14:05:37 EDT 2016. You must resubmit these changes for approval.

Site submitted for approval on Wed Oct 05 00:15:41 EDT 2016.

If your button only says “see your site” you may be missing some required fields or didn’t make any changes. Go back and check that everything has been completed.

Lucy's Digital Cookie Site Preview

PARENT - OR - GUARDIAN

Lucy made **Digital Cookie** page updates that were submitted for your approval on 09/06/2022 01:15 PM CDT.

EDIT

APPROVE AND PUBLISH

Learn about approval

Lucy's site status: **Published** <https://DigitalCookie.GirlScouts.org/sc>

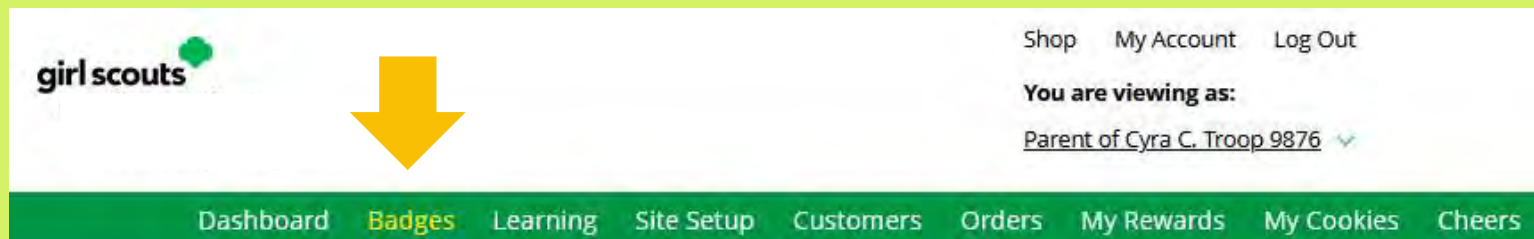
Digital Storefront: **OPEN** **CLOSE ONLINE STORE**

Click to edit

Click to review and publish


Digital Cookie Pages

Badges




Badges

My Daisy Pin and Badges



Year 1

Girls work with their family to earn the Cookie Entrepreneur Family pin to strengthen skills and partner with her family. Adults, look for the  throughout for special ways you can help!

Purpose: By completing these steps and earning the pin, girls will learn the key skills to cookie success with support from their family.

Steps to complete "Entrepreneur Pin"

✓

STEP 1

Set a goal


STEP 2

Decide how to reach your goal

✓


STEP 3

Practice with money



Year 2

NEW! Girls who completed the Year 1 pin last year can earn the Year 2 pin for their age level. If your family didn't get a chance to earn the pin last year, you can still earn the Year 1 pin this year.

Girls will work with their families to earn the Cookie Entrepreneur Family pin to strengthen skills as they complete the requirements in Year 1 and Year 2. Adults, look for the  throughout for special ways you can help!

Purpose: By completing these steps and earning the pin, girls will learn the key skills to cookie success with support from their family.


Steps to complete "Entrepreneur Pin"

STEP 1

Set a goal

STEP 2

Decide how to reach your goal



My First Cookie Business

When you sell Girl Scout Cookies®, you run your very own business! Find out how to sell cookies and excite your customers. Then decide how you'll use the cookie money with your Girl Scout friends.

Purpose: When I've earned this badge, I will know how to sell Girl Scout Cookies and use my troop's cookie money.

Steps to complete "My First Cookie Business"

As you complete the steps in any order to earn this award, mark the box to show your progress.

✓

STEP 1

Find out about Girl Scout Cookies

✓

STEP 2

Decide how to use your cookie money and set a goal

✓

STEP 3


Practice your sales pitch

Get full badge requirements

★

Congratulations!

Great job! You've earned your My First Cookie Business Badge! Get the badge here!



Cookie Goal Setter

When you sell Girl Scout Cookies®, you are running your own business. You get to work with your Girl Scout troop to decide how you will use your money. Together, you set goals and share them with real customers!

Purpose: When I've earned this badge, I will know how to set and share my goals.

Steps to complete "Cookie Goal Setter"

As you complete the steps in any order to earn this award, mark the box to show your progress.

✓

STEP 1

Decide how you will use your money

✓

STEP 2

Set a package goal

✓

STEP 3

Share your goals with your customers

Get full badge requirements

★

Congratulations!

Great job! You've earned your Cookie Goal Setter Badge! Get the badge here!

Learning




Learning


[Home](#) [Badges](#) [Learning](#) [Site Setup](#) [Customers](#) [Orders](#) [My Rewards](#) [My Cookies](#) [Cheers](#)

Games and Videos


All the fun in one place! Games, videos, and a whole lot more.




Cookie Booth Bounce




Travel Video: Girl Scouts of Maine




Take Action Video: Girl Scouts of Central Texas



My Take Action Planner



Our Troop Budget: My Ideas



How to Make a Digital Cookie Video

[More Activities](#)

Cookie Program Learning

Learning to Be an Entrepreneur

Everything you do on the **Digital Cookie** site-whether you're playing a game, taking a quiz, or checking your sales progress-helps you learn how to run a business. That makes you an entrepreneur!

Click on each circle to see how to build your business skills.

Cookie Page Setup



Stay Safe and Treat People Fairly



Set Your Sales Target



Come Up with a Troop Goal

Cookie Planning

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Customers




Customers

Add or import customers

My Cookie Customers

Customer List

Send marketing emails, keep customer information up-to-date, and track orders.


[Tips to get started](#)

☐ Select All

SEND MARKETING EMAIL

ADD CUSTOMER

More...

Show 10 Items

Name	Email Address	Last Emailed	Email Title	Email Status	Total Orders	Total Pkgs
<input type="checkbox"/> Mindy Guevara	Yes				0	0

Total customers: 1
 Total emails sent: 0
 Total unique customers emailed: 0

Need help?

Viewing Customer Information

Customer Information

[< Back to customer list](#)

Customer: Mindy Guevara

Email: tagalongsrock@email.com

Address:

Phone:

Contact Source: Website

Notes:

DELETE CUSTOMER

EDIT CUSTOMER

ADD ANOTHER CUSTOMER

Season 2025

Orders: 0

Packages added to sales goal: 0



Customers

My Cookie Customers

Customer List

Send marketing emails, keep customer information up-to-date, and track orders.

Select All

SEND MARKETING EMAIL

ADD CUSTOMER

More...

Name	Email Address	Last Emailed	Email Title	Email Status
<input checked="" type="checkbox"/> Mindy Guevara	Yes			

Total customers: 1

Total emails sent: 0

Total unique customers emailed: 0

Tips to get started

Then select which marketing email to send.

To Send email, first check box, then click Send Marketing Email Button.

Send Marketing Email

To: Mindy Guevara X

Select the email you would like to send:

☐ Open for business

☐ Still time to order cookies

☐ Thanks for your support

Please note, emails can take up to 15 minutes to send.

A full view of this email can be seen in the "Connect with Customers" timeline.

CANCEL

SEND EMAIL

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Orders



Orders

Click on the
“Paid by”
name to
review
customer and
order details

Digital Cookie Orders to Deliver

Running a Good Business

Keep track of what's been ordered, when it's approved, and when it's delivered.

2 Orders to approve for delivery in person

Click on a name to see all the details about the order. Then "Approve" or "Decline" the order.

☐ Select all in view

Approve Order

Decline Order

Show 5 Items

Order #	Cookie Pkgs	Paid by	Deliver to	Delivery Address	Order Date	Days left to Approve
<input type="checkbox"/> 05089908	7	Grayson Shaw	Grayson Shaw	123 E Main St, Oklahoma City, OK	10/16/2020	5
<input type="checkbox"/> 05089911	11	Jessica Lawson	Jessica Lawson	135 SE Main St, Portland, OR	10/16/2020	5

Orders Need Help?

- When determining whether to approve or decline the order, consider:
- Is the customer a known and trusted individual?
 - Are you willing and able to get the cookies to the customer’s location before the end of the sale.
- AND
- Do you have or will you have the inventory available?
- If so, “**Approve Order.**”

Approving/Declining Orders in Bulk

Check
box

☐ Select all in view

Approve Order

Decline Order

Show 5 Items

Order #	Cookie Pkgs	Paid by	Deliver to	Delivery Address	Order Date	Days left to Approve
<input checked="" type="checkbox"/> 05073568	6	Jane-Anne Cathcart	Jane-Anne Cathcart	135 Main St, Hancock, MA	12/02/2019	4
<input type="checkbox"/> 05073570	6	Joseph Matimora	Joseph Matimora	14280 SE Fisher Way, Apt 10D, Cincinnati, OH	12/02/2019	4

Once you approve or decline you can't change the action and an email is deployed to the customer.

Approve Delivery for Cookie Orders

Orders selected: 2

Items to check before you approve order delivery for Jennifer:

- You have all the cookies on hand or can obtain them from your troop.
- You are willing and able to travel to the delivery address.
- You will contact the customer to arrange a delivery date and time.

When you approve delivery of these orders, the customer's credit card will be charged for the cookies and Jennifer will be able to see all order details including the customer's name and contact information. Don't forget it's important to mark when she's delivered the cookies!

CANCEL

Approve Order

Approving/Declining Orders Individually

Once approved: customers receive an email to expect their cookies within two weeks of when you have them.

ACTION ITEM: Check your cookie inventory and delivery address before you approve delivery.

Approve Now

Order Detail

Approve for Delivery

Order Number: 05758868

Order Status: Needs Approval

Deliver To: Trefoil Love

Order Type: In-Person Delivery with Donation

Delivery Address: 1231 Upas St.
San Diego, California 92103-5127

Order Date: 9/15/2024 6:16 PM CDT

Delivery Phone: 619-867-5309

Secondary Delivery Option: Cancel Order

Ordered From: My Cookie Website

Approved to Deliver: Pending Decision

Order Paid By: Trefoil Love

Order Delivered:

[Add to customer list](#)

Billing Email: mgtag22@gmail.com

Billing Phone: 619-867-5309

Cookies Selected

Thin Mints®, 2 pkgs

Adventurefuls®, 1 pkg

Trefails®, 2 pkgs

Donate Cookies, 1 pkg

Order Summary

Purchased Packages: 5

\$30.00

Donated Packages: 1

\$5.00

Subtotal:

\$36.00

In-person Delivery:

Free

Order Total:

\$36.00

Added to sales goal:

6 pkgs

Approve or Decline Delivery

Items to review before you approve order delivery for kailMzceeM:

- You have all the cookies on hand or can obtain them from your troop.
- You are willing and able to travel to the delivery address.
- You will contact the customer to arrange a delivery date and time.

When you approve this order, the customer's credit card will be charged and kailMzceeM can see all order details including the customer's name and contact information. Don't forget it's important to mark when she's delivered the cookies!

Decline Order

APPROVE ORDER

Decline Delivery for Cookie Orders

Secondary options your customers selected if their order is declined:

DONATE: 2 Orders

If you decline to deliver these orders, the customer's credit card will be charged and the cookies will be donated. Each donated order will count towards cookie sales.

CANCEL: 0 Order

If you decline to deliver these orders, the customer's credit card will not be charged as the order is cancelled.

If an order is declined, it cannot be re-approved or changed.

Cancel

Decline Order

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Orders to Deliver

Orders must be marked as delivered to update cookie inventory correctly.

Select all

Select a customer

OR

2 Orders to deliver

Click on a name to mark when the cookies were delivered. ⓘ

☐ Select all

Unlink Delivered / Export CSV

Show 5 Items

	Order #	Cookie pkgs	Deliver to	Delivery Address	Order Date	Initial Order ⓘ
<input type="checkbox"/>	05748406	8	Becky Harrigan	1231 Upas St, San Diego, CA	8/23/2023	✓
<input type="checkbox"/>	05748438	9	joanne bertucci	15171 Bangy Rd, Lake Oswego, OR	8/23/2023	✓

Completed Orders

Customers not added to the customers list will not roll over to the following year.

Digital Cookie Online Orders

3 Completed Digital Cookie Online Orders

☐ Select all

Add to Customer List

Export

Show 10 Items

		Paid by	Order #	Cookie pkgs	Order Date	Order Type	In Customer List
<input checked="" type="checkbox"/>	View	Nina Smith	00112249	10	6/26/2023	Shipped	
	View	Jasmin Winter	00112247	7	6/26/2023	In Person	<input checked="" type="checkbox"/>
	View	Jane-Anne Cathcart	00112245	5	6/26/2023	Shipped	<input checked="" type="checkbox"/>

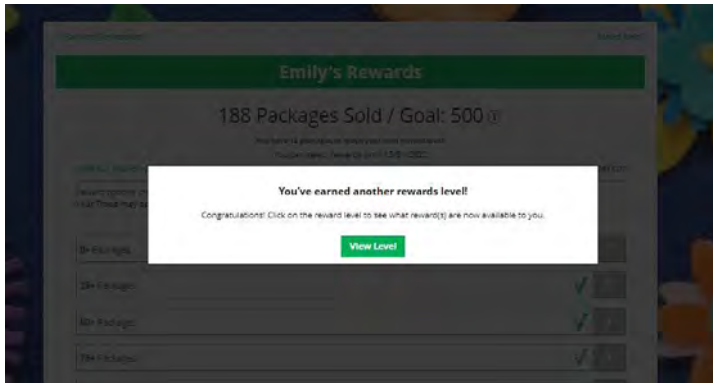
Grow your customer list! Select checkboxes for the names you want to add.

Need Help?

My Rewards



My Rewards



As Girl Scouts earns a reward, they will see a message on their "My Rewards" tab letting them know they earned another reward.

A screenshot of the "Sam's Rewards" page. At the top, it says "18 Packages Sold / Goal: 500". Below this, it says "You have 482 packages to reach your next reward level." and "You can select rewards until 1/1/2024". There is a link "View ALL council rewards" and a timestamp "Last Updated 8/20/23 12:47 AM CDT". A note states: "Reward options may change based on final sales and troop reconciling. Your Troop may opt out of rewards, so please check with your troop volunteer for more details." The page lists reward levels: "500+ Packages" (locked with a purple star icon), "Digital Cookie Rewards" (277 Digital Packages Sold), "24+ Packages" (unlocked with a green checkmark), and "250+ Packages" (unlocked with a green checkmark). A yellow arrow points to the purple star icon with the text "Purple star =Goal". Another yellow arrow points to the green checkmark next to "250+ Packages" with the text "Earned Reward". A third yellow arrow points to the "Select size" dropdown menu under "Reward 1" with the text "Select Size". The dropdown menu shows options: YS, YM, YL, AS, and AM.

My Cookies













My Cookies-Initial Order Entry

Online in-person delivery orders are already included. Do not add them again.

Enter Your Offline Initial Order:

Using your paper order card, enter the number of cookie packages you are requesting from the troop. Do not enter the packages from your approved [Digital Cookie in-person delivery orders](#). Those packages are automatically included in your Initial Order.

 Adventurefuls® - <input type="text" value="0"/> +	 Lemon-Ups® - <input type="text" value="0"/> +
 Trefoils® - <input type="text" value="0"/> +	 Do-si-dos® - <input type="text" value="0"/> +
 Samoas® - <input type="text" value="0"/> +	 Tagalongs® - <input type="text" value="0"/> +
 Thin Mints® - <input type="text" value="0"/> +	 Toffee-tastic® - <input type="text" value="0"/> +
 Exploremores™ - <input type="text" value="0"/> +	 Donate Cookies - <input type="text" value="0"/> +

Total packages entered (updates after saving): 0
[Digital Cookie in-person delivery packages](#): 0
Total packages in your Initial Order: 0

You can update and save your Initial Order as often as you wish prior to 11/03/2025.
You will need to submit the order to your troop volunteer on or before 11/03/2025.

CANCEL

SAVE UPDATES

[Submit to Troop Volunteer](#)

⚠

Initial Order not yet sent to your troop volunteer.
Please finalize and send this information before the Initial Order Date.

Once submitted, the order will flow to the baker's ordering system.



My Cookies-Inventory by Variety



- 1. Current Inventory
- 2. Pending Delivery/To Approve
- 3. Inventory Needed

Carolyn's Packages: 40

This number reflects all packages currently credited to your Girl Scout by the troop cookie volunteers. This number may not be the same as the data on your progress bar.

1

Current Inventory

-5

NOTE: Numbers may differ from the Initial Order entered and is determined by the troop leader. Please contact your troop leader for more information.

Variety	Available
Adventurefuls®	0 ▼
Lemon-Ups®	0 ▼
Trefoils®	-5 ▼
Do-si-dos®	5 ▼
Samoas®	0 ▼
Tagalongs®	0 ▼
Thin Mints®	0 ▼
Toffee-tastic®	0 ▼
Exploremores™	-5 ▲
RECEIVED:	
Initial Order	0
Additional Inventory	0
DELIVERED:	
Mobile App: Cash Sales	5
Mobile App: Other Payments	0
Delivered Online Sales	0
CURRENT INVENTORY	-5
TOTAL	-5 ▼

Cyra's Packages: 160

This number reflects all packages currently credited to your Girl Scout by the troop cookie volunteers. This number may not be the same as the data on your progress bar.

1

Cyra's Cookies Inventory (Packages)

2

3

NOTE: Numbers may differ from the Initial Order entered and is determined by the troop leader. Please contact your troop leader for more information.

Variety	Available
Adventurefuls®	17 ▼
Lemonades®	12 ▼
Trefoils®	12 ▼
Thin Mints®	7 ▼
Peanut Butter Patties®	12 ▼
Caramel deLites®	17 ▼
Peanut Butter Sandwich	12 ▼
Caramel Chocolate Chip	5 ▼
Exploremores™	-13 ▲
RECEIVED:	
Initial Order	0
Additional Inventory	0
DELIVERED:	
Mobile App: Cash Sales	11
Mobile App: Other Payments	2
Delivered Online Sales	0
CURRENT INVENTORY	-13
Donate Cookies	0 ▼
TOTAL	81 ▼

Variety	Pending
Adventurefuls®	1 ▼
Trefoils®	2 ▼
Thin Mints®	5 ▼
Exploremores™	5 ▲
Unapproved (Online Delivery)	3
Undelivered (Online Delivery)	2
CURRENT PENDING	5
TOTAL	13 ▼

Variety	Needed
Adventurefuls®	0 ▼
Lemonades®	0 ▼
Trefoils®	0 ▼
Thin Mints®	0 ▼
Peanut Butter Patties®	0 ▼
Caramel deLites®	0 ▼
Peanut Butter Sandwich	0 ▼
Caramel Chocolate Chip	0 ▼
Exploremores™	18 ▲
Current Inventory	-13
Pending	5
TOTAL NEEDED	18
Donate Cookies	0 ▼



My Cookies Tab-Inventory by Category

- 1. Current Inventory
- 2. Pending Delivery/To Approve
- 3. Inventory Needed

Rita's Packages: 6

This number reflects all packages currently credited to your Girl Scout by the troop cookie volunteers. This number may not be the same as the data on your progress bar.

Rita's Cookies Inventory (Packages)

Current Inventory

1

6▲

NOTE: Numbers may differ from the Initial Order entered and is determined by the troop leader. Please contact your troop leader for more information.

Category	Available
Explore mores	2▲
RECEIVED:	
Initial Order	2
Additional Inventory	0
DELIVERED:	
Mobile App: Cash Sales	0
Mobile App: Other Payments	0
Delivered Online Sales	0
CURRENT INVENTORY	2
Standard	4▼
TOTAL	6▼

Pending Delivery / To Approve

2

21▲

Category	Pending
Cookie	4▼
Explore mores	4▲
Unapproved (Online Delivery)	2
Undelivered (Online Delivery)	2
CURRENT PENDING	4
Standard	13▼
TOTAL	21▼

Inventory Needed

3

15▲

Category	Needed
Explore mores	2▲
Current Inventory	2
Pending	4
TOTAL NEEDED	2
Standard	9▼
Cookie	4▼

Actual Category names are different than the image



My Cookies Tab-Financials

See how much money is owed for cookies and how that has been calculated.

Quinn's Financials ⓘ			
Reflects cookies and payments entered by the troop cookie volunteer.		08/31/23 12:00 AM CDT	
Initial Cookies (Order Card)	61 ▲	Payments	\$392.00 ▲
Council Charity (\$5.00)	10	Online Paid	\$387.00
Cookie Packages (\$5.00)	33	Offline Paid	\$5.00
Specialty Packages (\$6.00)	18	TOTAL PAID	\$392.00
PACKAGES	61		
Additional Cookies Received	37 ▲	Total Balance Due	\$42.00 ▲
Council Charity (\$5.00)	8	Total Money Owed	\$434.00
Cookie Packages (\$5.00)	13	Total Money Paid	\$392.00
Specialty Packages (\$6.00)	16	TOTAL BALANCE DUE	\$42.00
PACKAGES	37		

My Cookies Tab-Delivery Settings

Girl Scout Delivery Settings

Allow my Girl Scout to deliver cookies

Your girl's Digital Cookie site and mobile app let a customer choose whether to have their cookies shipped or [delivered in person](#). Having both options can increase sales. You can choose to make delivery inactive if needed, and turn it back on when you're ready.

☒ ACTIVE










 Allow Girl Scout delivery on my girl's cookie site and mobile app

☐ INACTIVE

 Remove Girl Scout delivery from my girl's cookie site and mobile app

My inventory for Girl Scout delivery

If you're out of stock for a cookie, you can turn off delivery. Cyra's cookie site and mobile app will update to reflect your settings. You can turn delivery back on at any time once you get stock. Customers can still purchase and ship cookies that are turned "off".

 Adventurefuls®	<div>OffOn</div>	 Lemonades®	<div>OffOn</div>
 Trefoils®	<div>OffOn</div>	 Thin Mints®	<div>OffOn</div>
 Peanut Butter Patties®	<div>OffOn</div>	 Caramel deLites®	<div>OffOn</div>
 Peanut Butter Sandwich	<div>OffOn</div>	 Caramel Chocolate Chip	<div>OffOn</div>
 Exploremores™	<div>OffOn</div>		

CANCEL

UPDATE DELIVERY SETTINGS

Girl Scout Delivery Settings

Allow my Girl Scout to deliver cookies

Your girl's Digital Cookie site and mobile app let a customer choose whether to have their cookies shipped or [delivered in person](#). Having both options can increase sales. You can choose to make delivery inactive if needed, and turn it back on when you're ready.

☒ ACTIVE










 Allow Girl Scout delivery on my girl's cookie site and mobile app

☐ INACTIVE

 Remove Girl Scout delivery from my girl's cookie site and mobile app

My inventory for Girl Scout delivery

If you're out of stock for a cookie, you can turn off delivery. Rita's cookie site and mobile app will update to reflect your settings. You can turn delivery back on at any time once you get stock. Customers can still purchase and ship cookies that are turned "off".

 Adventurefuls®	<div>OffOn</div>	 Lemon-Ups®	<div>OffOn</div>
 Trefoils®	<div>OffOn</div>	 Do-si-dos®	<div>OffOn</div>
 Samoas®	<div>OffOn</div>	 Tagalongs®	<div>OffOn</div>
 Thin Mints®	<div>OffOn</div>	 Toffee-tastic®	<div>OffOn</div>
 Exploremores™	<div>OffOn</div>		

CANCEL

UPDATE DELIVERY SETTINGS

Cheers



[Shop](#) [My Account](#) [Log Out](#)

You are viewing as:
[Parent of Cyra C. Troop 9876](#) 

[Dashboard](#) [Badges](#) [Learning](#) [Site Setup](#) [Customers](#) [Orders](#) [My Rewards](#) [My Cookies](#) [Cheers](#)



Cheers

To send a Cheer, Girl Scouts can click Pick a cheer to send next to the Girl Scout they want to cheer.

Girl Scouts can only send to other girls in their troop but can receive Cheers from customers and leaders, and other girls in their troop.

Send a Cheer to Girl Scouts in your Troop

Cheer on the members of Troop 4118!

Your fellow Girl Scouts are working hard this cookie season. Send your troop members some words of encouragement.

Search for a Troop Member: **Search**

TROOP MEMBER ▲	GOAL PROGRESS ▲	
coConoCnn s	0% <input type="text"/>	Pick a cheer to send ✓
Grecc l	100% <div></div>	Pick a cheer to send ✓

Ozara 0% Close ^

Choose a Message: **So proud of you**

Choose a Picture:

Preview your Cheer

So proud of you from Cyra

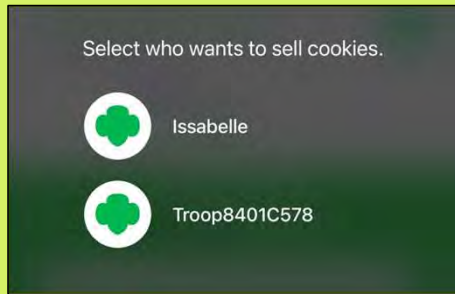
SEND THIS CHEER

NEW

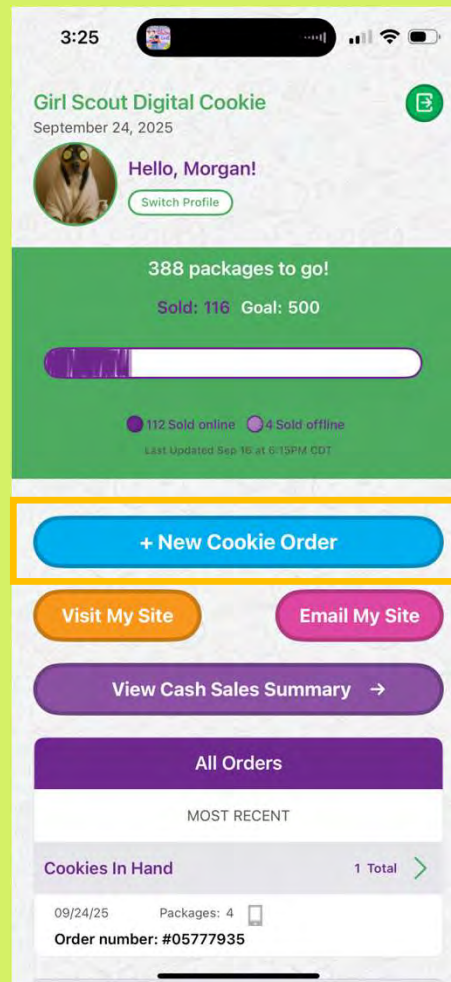


Mobile App for Caregivers

Digital Cookie Home Screen

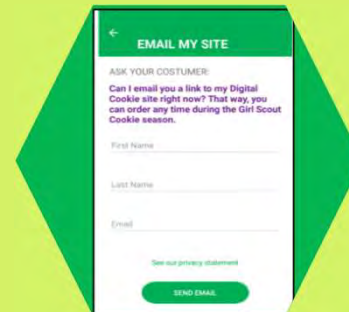


Select Girl Scout's Name



Visit My Site

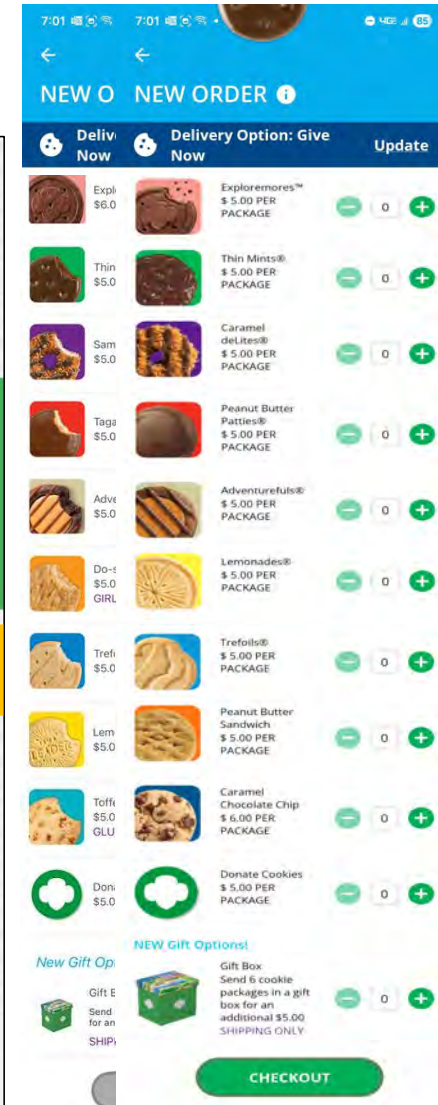
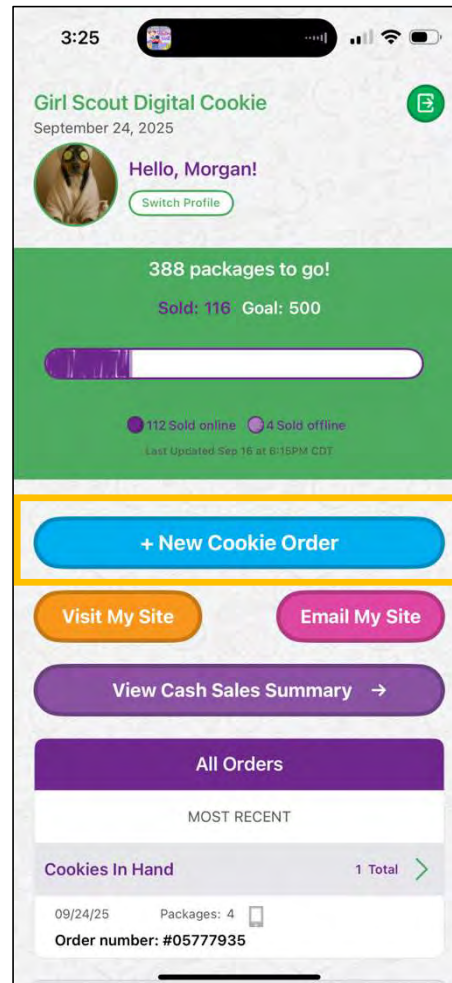
Customers can scan the QR code to visit the Troop's Cookie Site.



Email My Site

Girl Scout's can send a marketing email to a customer.

New Cookie Order



Update Delivery Type



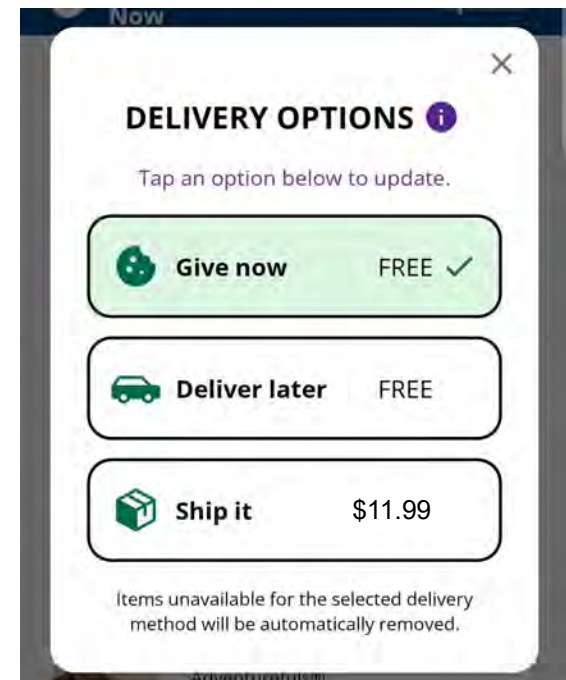
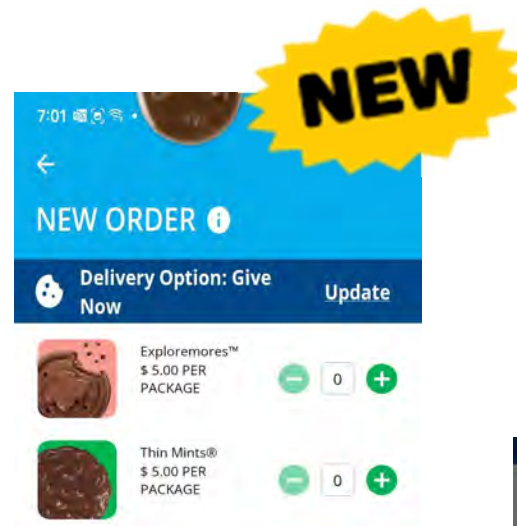
Select Cookie Quantity



Click CHECKOUT button



Update customer's purchase type



In-Person Delivery or Shipped

Now

DELIVERY OPTIONS

Tap an option below to update.

Give now

FREE

Deliver later

FREE

Ship it

\$11.99

Items unavailable for the selected delivery method will be automatically removed.

Visit My Site

Email My Site

Deliver in person later

CHECKOUT

\$20.00

Deliver in person later

Edit

Delivery to

First Name

Last Name

Phone

Are you sending the Cookies in "care of" another person or to a company?

Address 1

Address 2 (Optional)

City

State

ZIP

Ship cookies to customer

CHECKOUT

\$20.00

Ship cookies to customer

Edit

Ship to

First Name

Last Name

Phone

Are you sending the Cookies in "care of" another person or to a company?

Address 1

Address 2 (Optional)

City

State

ZIP

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101

Customer Pays with Cash

←

CANCEL

REVIEW ORDER ⓘ

\$22.00

2 Exploremores™	\$12.00
1 Thin Mints®	\$5.00
1 Trefoils®	\$5.00
SUBTOTAL \$22.00	
Give cookies to customer now	FREE
Not sold at a booth	
TOTAL \$22.00	

Do not use public wi-fi to send your order.
Do not hand your mobile device to the customer.

CHOOSE A WAY TO PAY:

☒ Cash

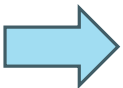
☐ Credit Card

☐ PayPal

☐ Venmo

All sales are final.

PLACE ORDER



3:54

←

CANCEL

REVIEW ORDER ⓘ

\$22.00

☒ Cash

☐ Credit Card

☐ PayPal

☐ Venmo

ENTER CASH RECEIVED:

Received

Total

Change

ASK YOUR CUSTOMER:

Would you like a receipt?

All sales are final.

PLACE ORDER

NEW

Cash payment type only available for “Give cookies to customer now” orders

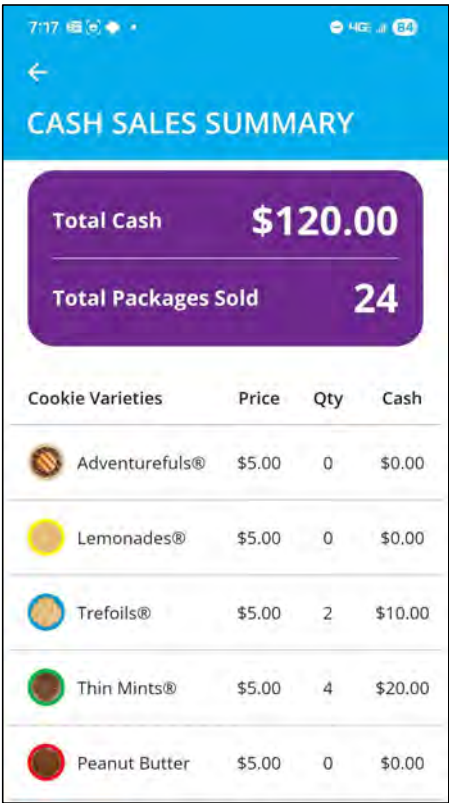
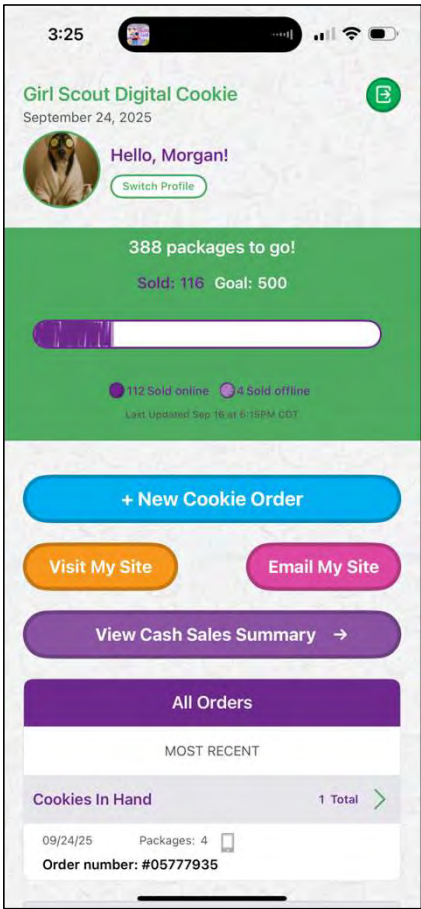
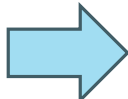
PayPal and Venmo now available on all order types.



Cash Sales Summary



View a snapshot of the amount of cash that has been collected.



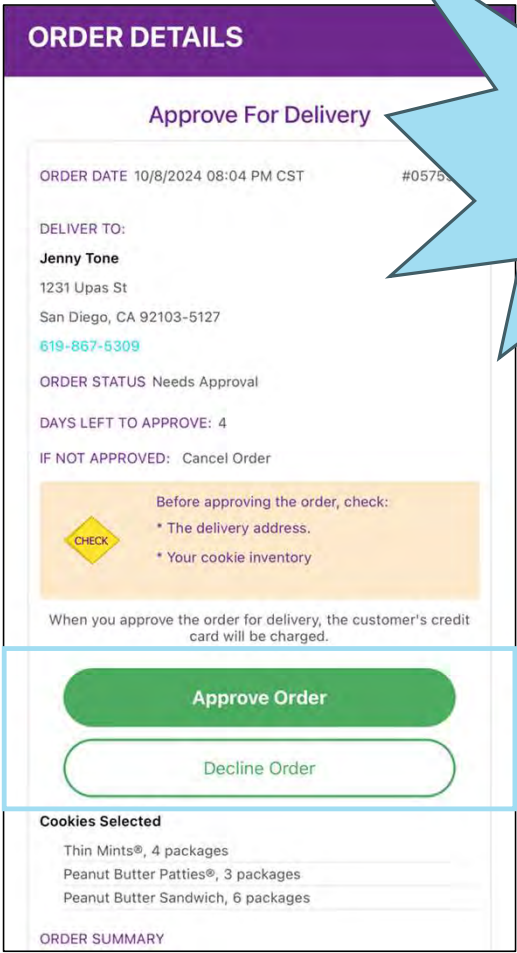
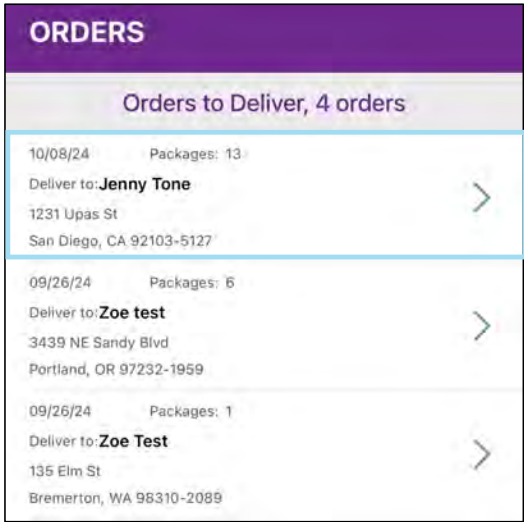
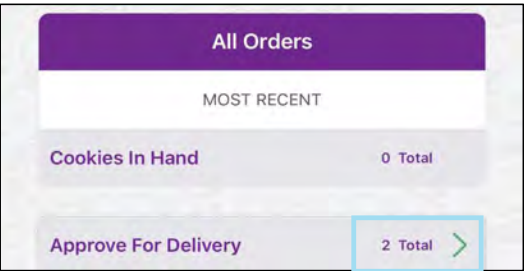
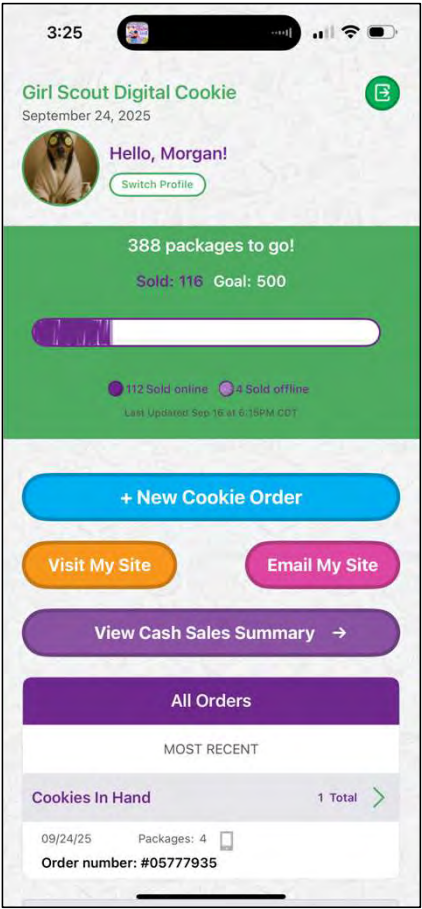
Cookie Varieties	Price	Qty	Cash
Adventurefuls®	\$5.00	0	\$0.00
Lemonades®	\$5.00	0	\$0.00
Trefoils®	\$5.00	2	\$10.00
Thin Mints®	\$5.00	4	\$20.00
Peanut Butter	\$5.00	0	\$0.00

Caramel deLites®	\$5.00	0	\$0.00
Peanut Butter	\$5.00	0	\$0.00
Caramel	\$6.00	0	\$0.00
Exploremores™	\$5.00	14	\$70.00
Donate Cookies	\$5.00	4	\$20.00
Total		24	\$120.00

NEW ORDER



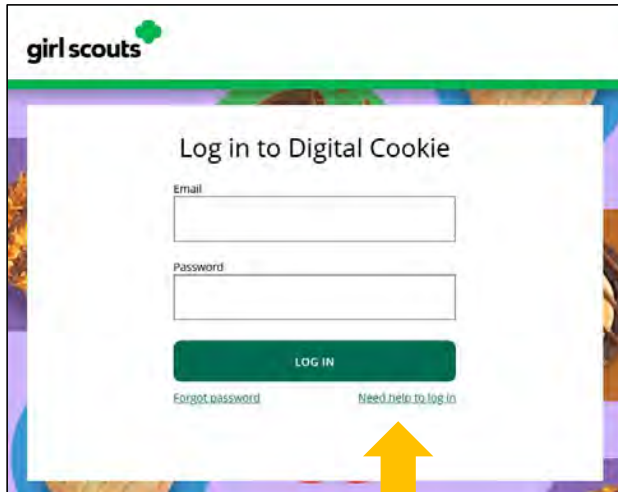
View All Orders





Digital Cookie Registration Self-help Steps

Digital Cookie Registration Self-help Steps



Need Help to
Log In

Help with Log In

Registration email

You must click the access link in your **Digital Cookie registration email** to log in for the first time and complete set up for Digital Cookie. (See our [tip sheets](#) steps 1-3.) it can take up to 15 minutes to receive the email. Check your spam folder too.

> [Request a registration email](#)  [The registration process](#)

If you clicked the registration link and your email is not recognized, check if registration has started for your troop. If it's time, you'll be able to self-register. (See our [tip sheets](#) steps 4-7).

> [Check if registration has started for your troop.](#)

Problems with email address

The email you're trying to sign in with may be different than what the council supplied.

> [Check the email address that's on file for you](#)

Problems with password / too many attempts, locked out

If you forgot your password, or are using one from last year's cookie season, you need a new password.

> [Forgot your password](#)

If your account got locked from too many login attempts, go to the log in screen and try to log in 1 more time. You'll see a message with a link to unlock your account or to contact customer support.

> [Go to login](#)

It's still not working... [contact customer support](#)

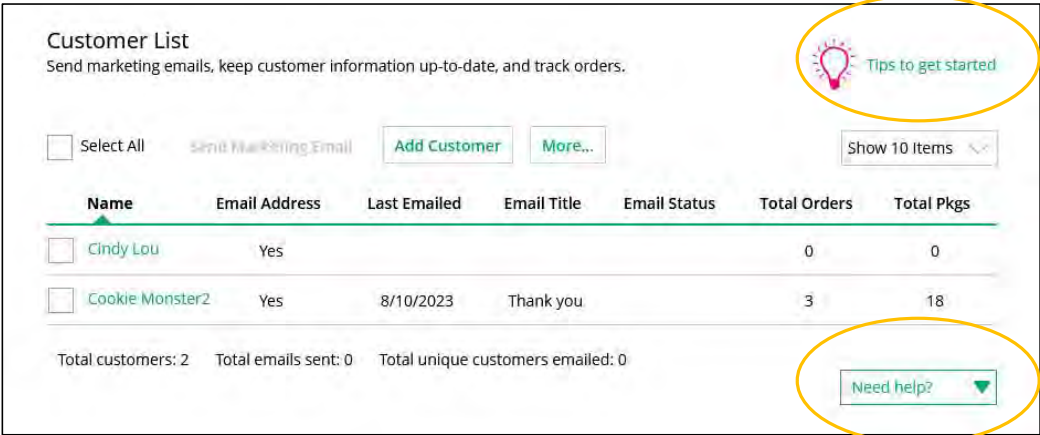
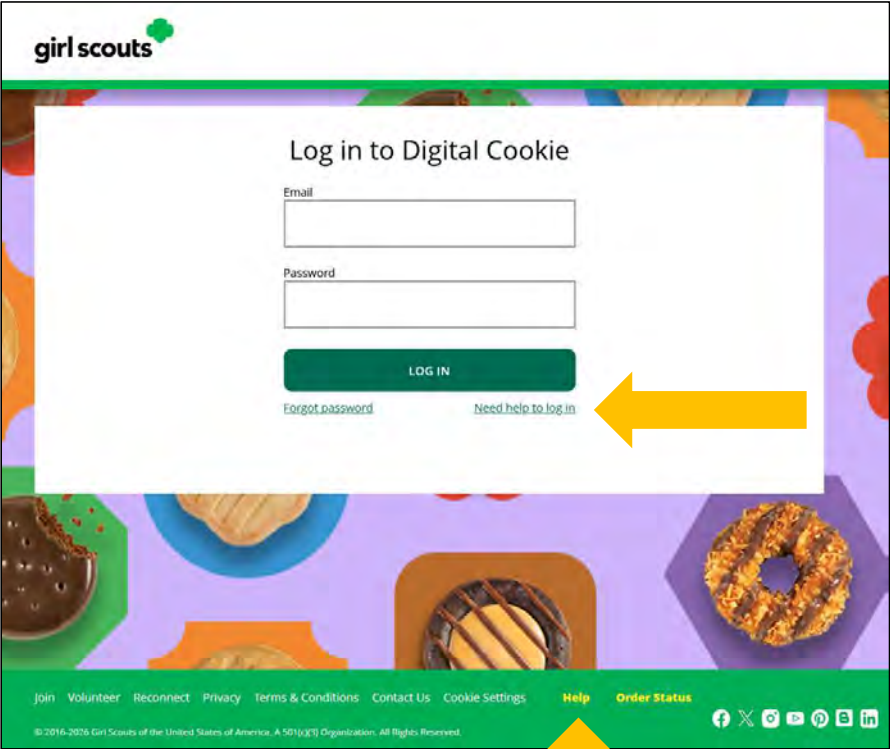
4

A decorative border composed of blue semi-circles arranged in a rectangular frame around the central text.

Digital Cookie Help Center

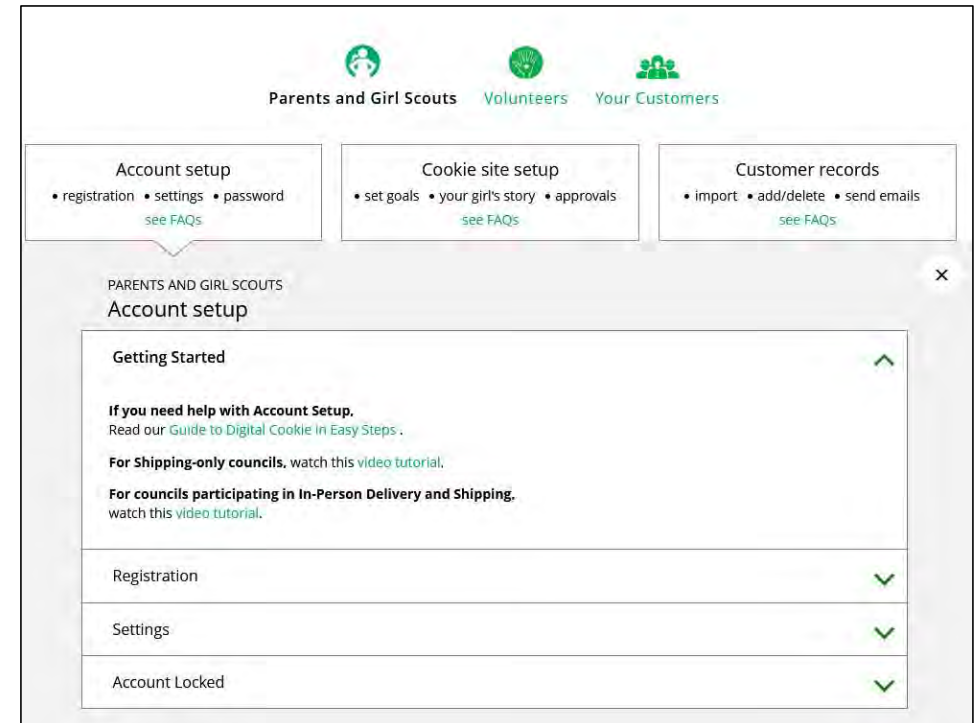
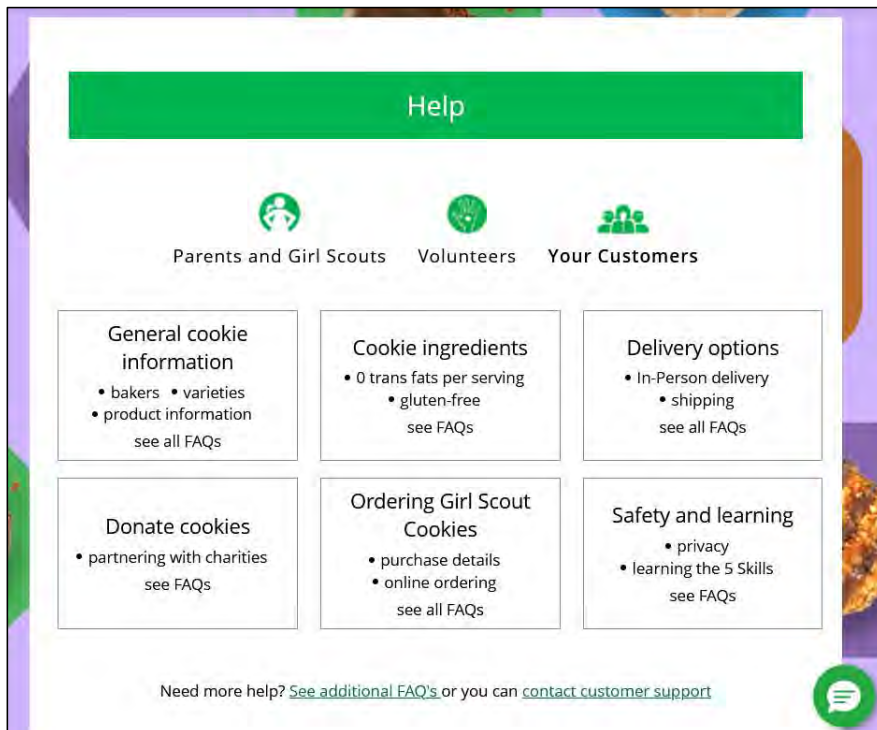
Digital Cookie Help Center

Your go-to place if you need support!



Digital Cookie Help Center

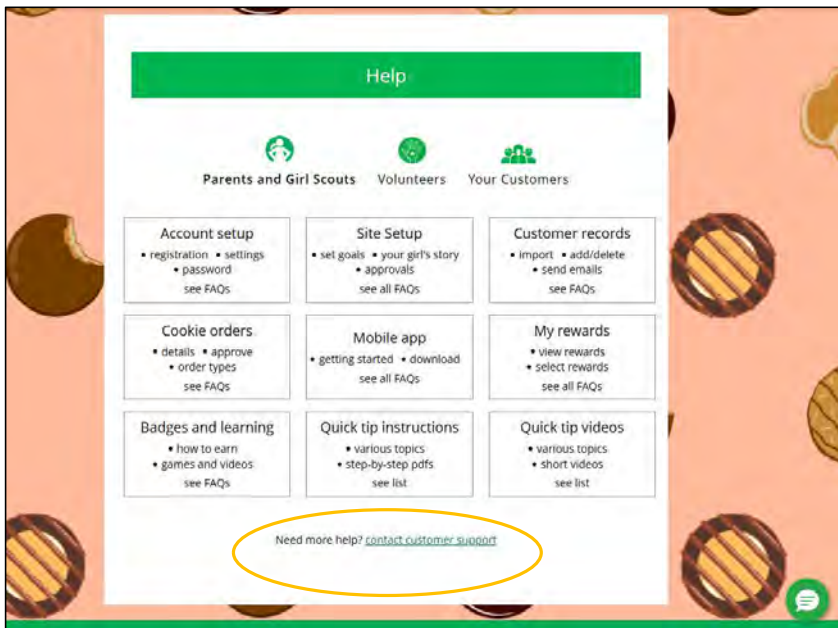
Select which role and category you need support on.



Inside, each category will have detailed instructions, links to tip sheets, or even video tutorials to help you.

Digital Cookie Help Center

After looking, still can't find what you need? Contact customer support.



Live Chat button to chat with a Digital Cookie support agent during business hours.

Click the topic you need help with and complete the form for more assistance.

Digital Cookie Customer Support

Need help with Digital Cookie? View our [FAQs](#) or contact us using one of the forms below.

Registration Issues Form

- Did not receive registration email
- Other registration concerns

Account Issues Form

- Your account is locked
- Incorrect account information
- Password inquiries

Other Questions or Issues Form

- Need help with cookie site setup
- Questions about customer list
- How to send emails
- Sharing my cookie links
- Issues with the mobile App

Order Issues Form

- Order hasn't been received
- Order Status
- Unable to place order
- Cookie taste/quality concerns
- Damaged/incorrect cookies

System Issues Form

- Mobile App not working
- Unable to place an order
- Digital Cookie not working

Feedback Form

- Share ideas or feedback regarding the Digital Cookie Platform and Digital Cookie Mobile App

Thank You!

Presenter Name:
Presenter Title:
Contact Info:



